

Getting Person-Centered to Get Results

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What Is Person-Centered Care?

Person-centered care means that a person's values and preferences guide all aspects of health care and support realistic health and life goals.

Key Characteristics



Care Supported by One Team with the **PERSON AT THE CENTER**



Personalized, goal-oriented care plan based on a person's values and preferences, and regular review of goals



A primary contact on the health care team responsible for coordination and communication



Care coordination among all health care and supportive services with continual information sharing

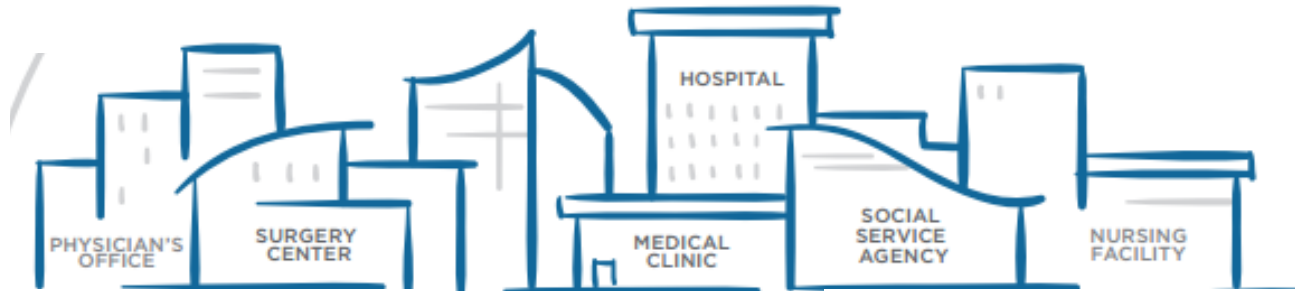


Education and training on person-centered care for providers and other individuals involved in care



Ongoing feedback to assess outcomes and well-being for continuous quality improvement

Who Benefits?

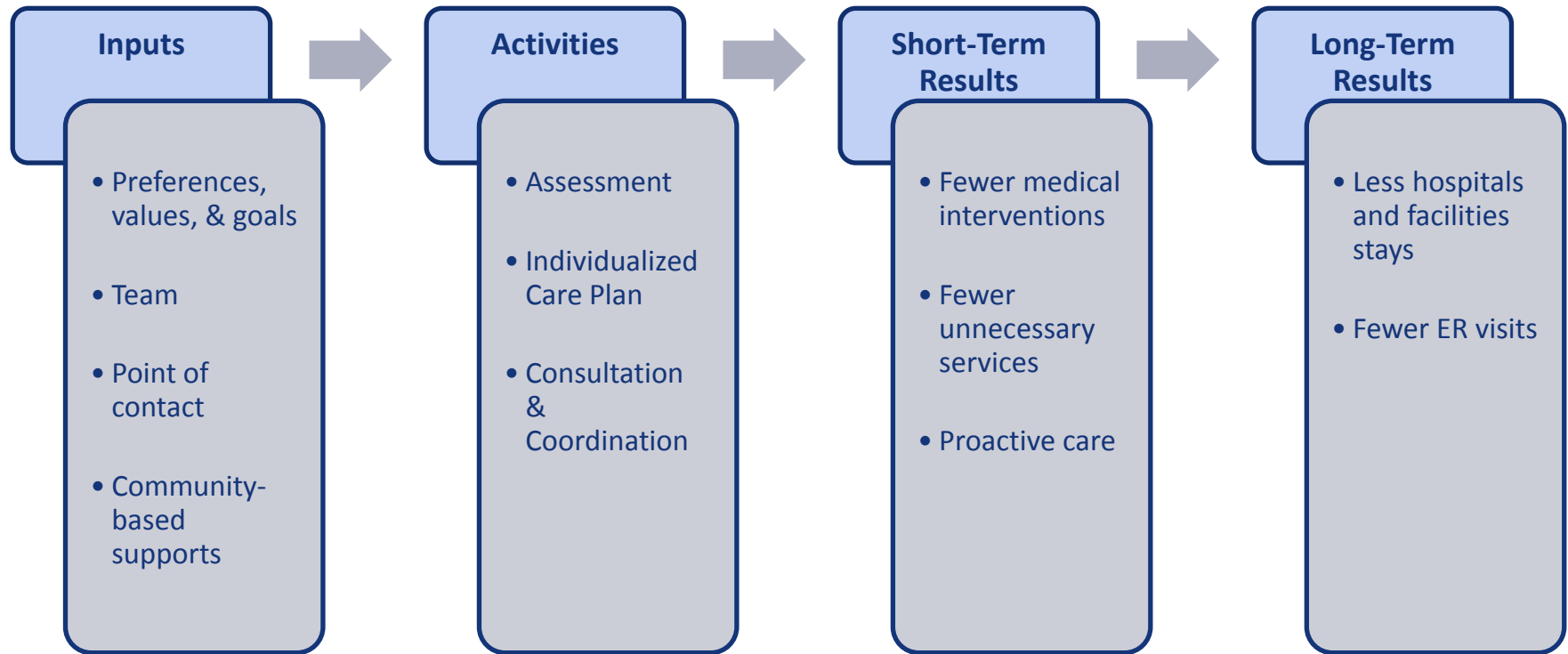


Video

Financing PCC

- Investment, not an expense
- Cost savings from utilization reduction
- New revenue sources
- Business Case factors

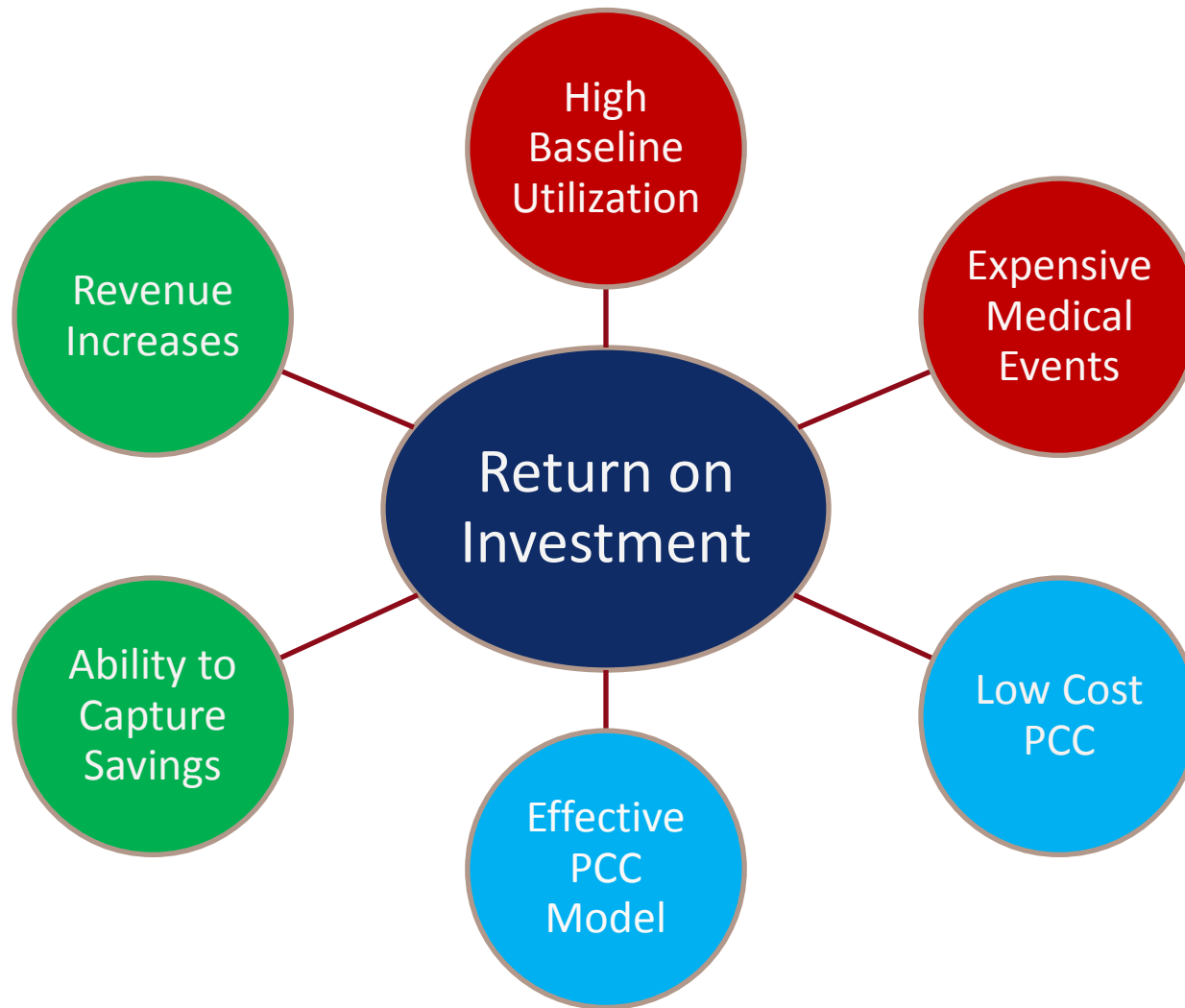
PCC Produces Cost Savings



PCC Can Increase Revenue

- Shift from Fee-for-service (FFS) towards **quality and value-based payments**
 - e.g. Five-Star, Medicare Shared Savings Program, etc.
- Reduce **hospital readmission penalties**
- Improve **coding** accuracy

Factors That Make the Business Case



Evidence from PCC Programs



Our Vision:

A society where older adults can access health and supportive services of their choosing to meet their needs.

Our Mission:

To advance a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence.

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