

INNOVATION

IN HEALTH CARE

AWARD



INNOVATION IN HEALTH CARE AWARD

People with complex health and social needs often require support that extends beyond the medical sector. There is increasing recognition of the role that social determinants of health – non-clinical factors like access to transportation or food – play in one’s health. This is especially true for vulnerable older adults with complex care needs, including multiple chronic conditions and daily living challenges.

Many of these older adults encounter a health care system that does not provide the level of assistance they need beyond the four walls of the doctor’s office or hospital room. As our society ages, more and more Americans will find themselves needing a comprehensive system of medical care and social support. Now is the time to spread care models that help people receive the needed medical, social, and behavioral services in a coordinated way.

In 2016, The SCAN Foundation, the Alliance for Health Reform, and Health Management Associates convened experts to identify **Essential Attributes** of a high-quality system of care from the vantage point of adults with complex care needs.

We invite California health care organizations and other entities working in partnership with a health care organization to submit applications for the second

annual Innovation in Health Care Award. The theme of the 2018 award is ***Bringing the Essential Attributes of Quality Care to Life.***

Qualified submissions will demonstrate successful implementation of at least one Essential Attribute of a high-quality delivery system serving and supporting adults with complex care needs.

These include delivery systems that:

1. Document and re-evaluate a person’s full range of needs and goals, both medical and non-medical to drive care plans;
2. Create care plans that address a person’s needs in a compassionate, meaningful, and person-focused way;
3. Allow adults with complex care needs and their family/caregivers to easily navigate the system of care to ensure people can get the services and information they want, and avoid those they do not need or want; and
4. Support adults with complex care needs and their family/caregivers to inform the way the delivery system is structured.

To learn more about the Essential Attributes and delivery systems that support them, visit www.thescanfoundation.org/developing-quality-measures

Awardees will be announced at The SCAN Foundation's Annual Long-Term Services and Supports Summit on September 27, 2018. Awardees will also be showcased on The SCAN Foundation's website and through other communication channels.

The selection and notification of the awardee will occur in September 2018.

ELIGIBILITY

- The Innovation in Health Care Award is open to any California-based health care organization (e.g., health plan, Accountable Care Organization, medical group, physician group or hospital, or other entity working in partnership with a health care organization).
- Availability to attend The SCAN Foundation's annual California Summit on Long-Term Services and Supports on September 27, 2018 in Sacramento (travel expenses will be paid by the Foundation).

HOW TO APPLY

Applications must be submitted to Erin Westphal, Program Officer at The SCAN Foundation, via [email](#) by June 19, 2018. Applications must include:

1. Executive Summary (up to 1/2 page)
2. Description of how your organization supports and engaged adults with complex care needs (1 page)
3. Description of each Essential Attribute your organization has implemented, including clear examples at the person and system levels (up to 3 pages per Essential Attribute)
4. Description of lessons learned from including the Essential Attribute(s) and next steps for the approach/work (up to 1 page)

ABOUT THE SCAN FOUNDATION

The SCAN Foundation is an independent public charity devoted to advancing a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence.

