

2016-17 California's Community of Constituents

Community Profiles • June 2016

The Community of Constituents initiative is a statewide movement of over 700 organizations, with an additional 850 affiliated members, working together to transform the system of care so that all Californians can age with dignity, choice, and independence. This initiative involves 21

county-level Regional Coalitions and the Sacramento-based California Collaborative for Long Term Services and Supports (LTSS). Together, they serve as a visible, organized, trusted, and consumer-focused voice during implementation of the state's Coordinated Care Initiative (CCI), transforming LTSS so that people can receive services and supports in the setting of their choice, according to their needs and preferences. The Regional Coalitions cover 45 counties, representing over

95 percent of the state's population. These

organizations are preparing their counties for future LTSS transformation and integration

efforts, and providing guidance on CCI

consumer engagement to

participating health plans and the

state. The Community of

Constituents initiative is

supported by The SCAN

Foundation.



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California Collaborative for Long Term Services and Supports

At a Glance

The California Collaborative for Long Term Services and Supports (LTSS) is a statewide coalition of aging and disability organizations that advance LTSS policy. Membership is comprised of about 30 statewide organizations of clients, providers, advocates, and legal services. Since its formation in 2011, the Collaborative has become the “go-to” group for state and federal agencies administering the Coordinated Care Initiative. The Collaborative focus is on opportunities for coordination among government programs and to assist state decision makers to anticipate demographic changes in aging and disability.

Guiding Principles

1. **Dignity:** The services are grounded in respect for the person who uses them and driven by the preferences of that person.
2. **Choice:** Access to all types of services is provided on an equal footing.
3. **Flexibility:** The services are comprehensive and flexible enough to meet changing needs and incorporate new modes of service and supports.
4. **Quality:** Public funding and oversight that values and rewards high-quality care.
5. **Legality:** The services are consistent with the legal rights of individuals who use them.
6. **Cultural Competence:** The services are appropriate and responsive to the needs of underserved populations.
7. **Accessibility:** The services and information about them are easy to locate and use and are physically and programmatically accessible.
8. **Affordability:** The services are cost-effective for the person and the system.
9. **Inclusive:** The system recognizes and supports the crucial role of high-quality paid and unpaid caregivers, including family caregivers, and emphasizes the importance of workforce development and training
10. **Independence:** The services support maximum independence, full social integration and quality of life.



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Member organizations serve most communities statewide

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Aging and Disability Coalition of Lake and Mendocino Counties

At a Glance

In 2013, the Community Care Management Corporation and the Disability Services and Legal Center applied for an Aging and Disability Resource Connection (ADRC) grant. The two agencies participate in a number of public committees together and meet regularly to seek out opportunities to create an ADRC and consult with one another. Their Aging and Disability Coalition of Lake and Mendocino Counties plans to become a forum for providers to elevate and address issues specific to vulnerable populations and act proactively to support this population in their region. The Coalition aims to formalize these efforts, expand membership, and advance discussions to bring an ADRC to fruition.

Counties Served:

- Lake
- Mendocino

Languages Served:

- English
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Key Policy & Communication Focus Areas

Service Enhancements

- Aging and Disability Resource Connections

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services

Aging Services Collaborative of Santa Clara County

At a Glance

Formed in 2006, the Aging Services Collaborative (ASC) is a coalition of over 50 organizations and individuals collaborating to lead a community effort to support, maintain, and promote the well-being of older adults and their caregivers. ASC members work together to identify policy, advocacy, and communication priorities as well as host the annual conference—*Caregivers Count*. ASC focuses on leading, coordinating, and increasing the effectiveness of aging services. Additionally, ASC aims to advocate on behalf of older adults to key stakeholders, government, and corporation leaders to increase funding for aging initiatives.

Key Policy & Communication Focus Areas

System Transformation

- CCI/Cal MediConnect
- Medi-Cal Managed Long-Term Services and Supports

Service Enhancements

- Housing
- Transportation
- Aging and Disability Resource Connections

Care Initiatives

- Building Bridges – Aging and Disability

Coalition Sustainability



County Served:

- Santa Clara

Languages Served:

- Cantonese
- English
- Farsi
- Hindi
- Japanese
- Korean
- Mandarin
- Punjabi
- Russian
- Spanish
- Tagalog
- Vietnamese

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Bay Area Senior Health Policy Coalition

At a Glance

Formed in 2009, the Bay Area Senior Health Policy Coalition’s mission is to inspire, exchange, educate and engage advocates, providers, policymakers, and other stakeholders in their efforts to strengthen the safety net for Bay Area seniors. The Coalition has active representation from Alameda, Contra Costa, San Francisco, Santa Clara and Napa counties. The Coalition is working to involve representatives from San Mateo, Marin, Solano, and Sonoma counties. The Coalition sponsors a bi-annual Senior Health Policy Forum. The most recent event focused on “Bridging the Aging Service Gap: An Economic Imperative.” The Coalition aims to forge and strengthen relationships across programs and geography, learn from best practices on a regional basis, and find a common voice as providers and advocates.

Key Policy & Communication Focus Areas

System Transformation

- Managed Care in Rural Areas
- Medi-Cal Managed Long-Term Services and Supports (LTSS)

Service Enhancements

- Aging and Disability Resource Connections
- Behavioral/Mental Health
- Housing
- Nutrition
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services



Counties Served:

- Alameda
- Contra Costa
- Marin
- Napa
- San Francisco
- Santa Clara
- San Mateo
- Solano
- Sonoma

Languages Served:

- Chinese
- English
- Farsi
- Korean
- Spanish
- Vietnamese

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Central Valley Long Term Support and Services Coalition

At a Glance

The Central Valley Long Term Support and Services Coalition (CVLTSS) Coalition grew out of the expanded efforts of the Elder Abuse Prevention Roundtable (EAPRT). EAPRT started in 1997 with 15 participants. Today the Coalition includes members from protective agencies, social services agencies, legal services, senior services, private attorneys, and advocates. The Coalition's mission is to promote service coordination for dependent adults through a multidisciplinary approach to the development of programs that directly support workers handling older adult abuse cases. CVLTSS aims to work in partnership with those participants who remain committed to the EAPRT ideals, as well as additional organizations to inform and encourage providers and consumers to have a voice in statewide policy discussions.

Key Policy & Communication Focus Areas

System Transformation

- Health Homes
- Managed Care in Rural Areas
- Medi-Cal Managed Long-Term Services and Supports (LTSS)

Service Enhancements

- Aging and Disability Resource Connections
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability

Counties Served:

- Fresno
- Kings
- Madera
- Tulare

Languages Served:

- English
- Spanish

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Community Living Implementation Council

At a Glance

Formed in 2011, the Community Living Implementation Council (CLIC) of Nevada County advocates for consumer-friendly access to long-term services and supports (LTSS), as well as increased agency collaboration. CLIC consists of 14 member organizations that provide services and programs to individuals with disabilities, older adults, caregivers, and family members. The vision is that all older adults and persons with disabilities live independent, fulfilling, and healthy lives. The Council's focus is to provide easy access to a broad array of services, a continuum of help in accessing services, and advocacy for individuals desiring LTSS and more information.

In 2016, collaborative efforts expanded to Yuba and Sutter counties with the creation of the Yuba-Sutter Aging and Disability Resource Connection Advisory committee with a focus on bi-county LTSS coordination.

Key Policy & Communication Focus Areas

System Transformation

- Managed Care in Rural Areas
- 1115 Waiver/Whole Person Care Pilots

Service Enhancements

- Aging and Disability Resource Connections
- Housing
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services

Coalition Sustainability

Counties Served:

- Nevada
- Sierra
- Sutter
- Yuba

Languages Served:

- American Sign Language
- English
- Hmong
- Spanish

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Contra Costa Advisory Council on Aging

At a Glance

Formed in 1975, the Contra Costa Advisory Council on Aging (ACOA) leads and participates in county-wide education and advocacy initiatives focused on the needs of older adults. ACOA's mission is to transform the system of care so that older adults can age with dignity, choice, and independence. The ACOA consists of 40 members appointed by the Contra Costa County Board of Supervisors to provide input on planning, development, and the administration of programs related to older adults. The focus of ACOA is to create a local policy platform to increase access to coordinated long-term support services (LTSS), encourage consumer advocacy, and be the community's leading resource for issues related to LTSS delivery and quality.

Key Policy & Communication Focus Areas

System Transformation

- Health Homes
- Medi-Cal Managed LTSS

Service Enhancements

- Housing
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Health Care and Social Services

Coalition Sustainability

County Served:

- Contra Costa

Languages Served:

- English
- Farsi
- Hungarian
- Russian
- Spanish
- Tagalog

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Diversability Advocacy Network

At a Glance

Formed in 2012, the Diversability Advocacy Network (DAN) is led in partnership by Disability Action Center and the North State Office of the State Council on Developmental Disabilities. DAN serves the Northern Sacramento Valley and surrounding mountain counties. DAN's primary focus in 2016 is to serve as a trusted and reliable source of information regarding health care changes, especially the shift to managed long-term services and supports (LTSS) in rural counties. DAN also advocates for older adults and persons with disabilities to ensure that new LTSS systems are accessible and support the continuity of care, as well as engaging directly with county agencies, community-based organizations, and health plans throughout the region.

Key Policy & Communication Focus Areas

System Transformation

- Managed Care in Rural Areas
- Medi-Cal Managed LTSS

Service Enhancements

- Behavioral/Mental Health
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability

Coalition Sustainability



Counties Served:

- Butte
- Colusa
- Glenn
- Modoc
- Plumas
- Shasta
- Sierra
- Siskiyou
- Tehama
- Trinity

Languages Served:

- English
- Hmong
- Lao
- Spanish
- Thai

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Independent Living Workgroup of Kern County

At a Glance

In 2011, the Independent Living Center of Kern County began discussions with several organizations that serve seniors and people with disabilities. These organizations face similar administrative, local, and legislative barriers. The focus of these discussions was the impact of state-level policy decisions on the ability of providers in Kern to serve populations needing long-term services and supports (LTSS).

The Workgroup aims to serve as conduit to Kern County organizations and groups with overlapping interests and concerns, specifically elevating local and state-wide LTSS opportunities to support seniors and people with disabilities.

Key Policy & Communication Focus Areas

System Transformation

- Managed Care in Rural Areas
- Medi-Cal Managed LTSS

Service Enhancements

- Housing
- Nutrition
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Healthcare and Social Services

Coalition Sustainability

County Served:

- Kern

Language Served:

- American Sign Language
- English
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Inland Empire LTSS Coalition

At a Glance

Formed in 2008, the Inland Empire Long-Term Services and Supports (LTSS) Coalition brings together the expertise of critical pathway providers, community-based organizations, public officials, and consumers to implement strategies that improve LTSS. The Coalition's mission is to facilitate systems change across networks, programs, databases, and funding. This will improve efficiency in service referrals and leverage staff, materials, and service resources. The primary focus for the Coalition is to ensure that LTSS consumers have access to information in order to minimize confusion, enhance individual choice, and support informed decision-making. The Inland Empire LTSS Coalition also assists individuals transitioning out of institutional care and back into the community.

Key Policy & Communication Focus Areas

System Transformation

- CCI/Cal MediConnect
- Medi-Cal Managed LTSS
- 1115 Waiver/
Whole Person Care Pilots

Service Enhancements

- Aging and Disability Resource
Connections
- Behavioral/Mental Health
- Housing
- Nutrition
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services

Coalition Sustainability

Counties Served:

- Riverside
- San Bernardino

Languages Served:

- Chinese
- English
- Spanish
- Tagalog

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Los Angeles Aging Advocacy Coalition

At a Glance

The Los Angeles Aging Advocacy Coalition (LAAAC) was established in December 2009 and quickly filled a void at the local level for a unified entity organized to advocate on behalf of the aging community. LAAAC’s mission is to preserve, protect, and strengthen access to quality care for older persons, their families, and caregivers in Los Angeles County. LAAAC’s 45 member organizations aim to strategically inform, educate, and engage elected and appointed officials, as well as other key stakeholders regarding the issues impacting the aging community in Los Angeles. LAAAC focuses on educating and advocating on issues affecting older adults and their caregivers as well as engaging in the planning, designing, and implementation of service delivery and coordination models. Additionally, LAAAC offers educationally enriched opportunities for members and the community while also providing a forum to promote professional networking.

Key Policy & Communication Focus Areas

System Transformation

- CCI/Cal MediConnect
- Medi-Cal Managed Long-Term Services and Supports (LTSS)

Service Enhancements

- Housing
- Transportation



County Served:

- Los Angeles County

Languages Served:

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- English
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Monterey Bay Aging and Disability Resource Center Coalition

At a Glance

Formed in 2011, the Monterey Bay Aging and Disability Resource Center Coalition is a partnership of organizations that serve as the primary points of entry into the long-term services and supports (LTSS) provider network. The Coalition’s mission is to create a network that smoothly integrates services from several organizations to maximize ease of access for the individual or family seeking support. Our policy priority is to elevate the conversation about the challenges facing our local seniors and people with disabilities, and have local elected officials make those we serve a priority in their current planning and funding strategies.

Key Policy & Communication Focus Areas

System Transformation

- Health Homes
- Managed Care in Rural Areas
- Medi-Cal Managed LTSS

Service Enhancements

- Aging and Disability Resource Connections
- Housing
- Nutrition
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services

Coalition Sustainability

Counties Served:

- Monterey
- San Benito
- Santa Cruz

Languages Served:

- English
- Spanish

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Orange County Aging Services Collaborative

At a Glance

Formed in 2009, the Orange County Aging Services Collaborative (OCASC) promotes the importance of a person-centered, integrated system of services and supports that enables older adults to live more functional lives. OCASC members include nearly every nonprofit and governmental provider serving seniors in Orange County, acting as one coordinated voice to advocate on behalf of the county’s elderly population. As more individuals desire to age in place, OCASC focuses on the accessibility of quality doctors and services, as well as affordable long-term care options in their community. The Collaborative produces annual policy statements and organizes town hall forums, legislative breakfasts, and district visits to educate key stakeholders on the needs of seniors in Orange County.

Key Policy & Communication Focus Areas

System Transformation

- CCI/Cal MediConnect

Service Enhancements

- Housing
- Nutrition
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability

Coalition Sustainability



County Served:

- Orange

Languages Served:

- English
- Spanish
- Vietnamese

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Placer County Aging and Disability Resource Coalition

At a Glance

The Placer County Aging and Disability Resource Coalition began in late 2013 when the Placer County Older Adult Advisory Commission began discussing the advantages of developing an Aging and Disability Resource Connection (ADRC). In early 2015, two key partners – the Area 4 Agency on Aging and the Independent Living Center – finalized development and implementation of the Placer County ADRC to meet the needs of older adults and persons with disabilities. The primary focus of the Coalition is to advance the ADRC model in Placer County.

Key Policy & Communication Focus Areas

Service Enhancements

- Aging and Disability Resource Connections
- Person-Centered Care

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services

Coalition Sustainability

County Served:

- Placer

Language Served:

- English

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San Diego Long Term Care Integration Project

At a Glance

Formed in 1999, the San Diego Long Term Care Integration Project (LTCIP) has worked to develop a comprehensive, person-centered, integrated continuum of care that maintains individual dignity. This allows consumers of long-term services and supports (LTSS) to remain an integral part of their family and community. LTCIP members include over 800 stakeholders representing health care and service providers; older and disabled consumers; advocates; and local, state, and national policy leaders that convene quarterly. The LTCIP is focused on providing the infrastructure for regional collaboration to improve health care and LTSS for older adults and persons with disabilities, as well as the planning and implementation of the Coordinated Care Initiative and Cal MediConnect programs.

Key Policy & Communication Focus Areas

System Transformation

- CCI/ Cal MediConnect
- Medi-Cal Managed LTSS

Service Enhancements

- Aging and Disability Resource Connections

Care Initiatives

- Building Bridges – Aging and Disability
- Building Bridges – Health Care and Social Services



County Served:

- San Diego

Languages Served:

- English
- Spanish

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San Francisco Long Term Care Coordinating Council

At a Glance

The Long Term Care Coordinating Council (LTCCC) was created in 2004 to provide policy guidance to the mayor’s office. The Council’s mission is to advise, implement, and monitor community-based, long-term care planning; and to improve the coordination of home, community-based, and institutional services for older adults and persons with disabilities. LTCCC has 41 membership slots representing a variety of consumers, advocates, and service providers. Additional representation is from city and county departments including: Human Services, Aging and Adult Services, Public Health, Mayor’s Office on Disability and Housing, San Francisco Housing Authority, and the Municipal Railway. LTCCC focuses on how service delivery systems interact to serve people, and recommends ways to improve service coordination and system interaction.

Key Policy & Communication Focus Areas

System Transformation

- Age & Disability Friendly San Francisco
- Dementia Care
- Medi-Cal Managed Long-Term Services and Supports
- Palliative Care
- Whole Person Care Pilots

Service Enhancements

- Aging and Disability Resource Connections
- Housing
- Nutrition
- Transportation
- HIV & Aging
- Home Healthcare Pilot

Areas Served:

- San Francisco City and County

Languages Served:

- Cantonese
- English
- Mandarin
- Spanish
- Russian
- Tagalog
- Vietnamese

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San Mateo County New Beginning Coalition

At a Glance

Formed in 1992, the San Mateo County New Beginning Coalition (NBC) serves as a unique channel to engage older adults, persons with disabilities, caregivers, and service providers in San Mateo County. The NBC is committed to enhancing the quality of life for older adults and persons with disabilities through the development and implementation of county-wide services. There are currently over 40 active members participating in quarterly meetings. The Coalition focuses on promoting independence through integrated and community-based approaches to health care, well-being, and safety. Additionally, the NBC promotes affordable and accessible housing, supports transportation options for increased mobility, and opportunities to remain socially connected to the community while maintaining diverse cultural humility.

Key Policy & Communication Focus Areas

System Transformation

- CCI/Cal MediConnect
- Medi-Cal Managed Long-Term Services and Supports
- Whole Person Care Pilots

Service Enhancements

- Transportation
- Housing

Care Initiatives

- Building Bridges – Health Care and Social Services
- Elder and Dependent Adult Protection Team (EDAPT), Investigation and Prosecution of Financial Elder Abuse
- County Measure A Innovative Service Projects for Older Adults

County Served:

- San Mateo

Languages Served:

- Cantonese
- English
- Mandarin
- Russian
- Spanish
- Tagalog
- Japanese

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Santa Barbara County Adult & Aging Network

At a Glance

The Adult & Aging Network (AAN) began in 2011 with the aim to advocate for individuals with mental health disabilities in Santa Barbara, Ventura and San Luis Obispo Counties. In 2015, the Coalition's mission shifted to improve countywide planning and coordination of services for older adults and adults with disabilities. Currently, AAN is also focused on improving access to basic services and advocating for policies that are supportive of older adults and individuals with disabilities. Additionally, the AAN aims to promote collaboration and best practices among its members while pursuing opportunities to support healthy aging initiatives across the region.

Key Policy & Communication Focus Areas

System Transformation

- Medi-Cal Managed LTSS
- Person-Centered Care

Service Enhancements

- Behavioral/Mental Health
- Housing
- Nutrition
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability
- Caregiver Support

Coalition Sustainability



Counties Served:

- San Luis Obispo
- Santa Barbara
- Ventura

Language Served:

- English
- Spanish

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Senior Coalition of Stanislaus County

At a Glance

Formed in 2007, Senior Coalition of Stanislaus County (SCSC) was originally established to increase awareness of fall prevention activities, improve coordination and collaboration of agencies serving older adults, and participate in activities to strengthen and sustain the coalition. In 2012, SCSC reframed the mission to enhance the physical, mental, and social well-being of older adults and persons with disabilities while increasing awareness of fall risk. Today, with 34 member agencies the focus of SCSC is to improve the delivery of long-term services and supports and prepare Stanislaus County for integration efforts. Additionally, SCSC is focused on building support for family caregivers, forming relationships with underrepresented communities, and sustaining Fall Prevention goals and activities through advocacy, education, and services.

Key Policy & Communication Focus Areas

System Transformation

- 1115 Waiver/
Whole Person Care Pilots

Service Enhancements

- Person-Centered Care

Coalition Sustainability



County Served:

- Stanislaus

Language Served:

- English

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Senior Services Coalition of Alameda County

At a Glance

Formed in 1996, the Senior Services Coalition of Alameda County (SSC) has decades-long experience conducting coordinated advocacy to advance public policy that benefits older adults. SSC is committed to improving the system of care for all older adults, especially those most vulnerable due to frail health, cognitive impairment, disability, or financial status. The Coalition represents nonprofit and public organizations and stakeholders – all working together to ensure that county seniors have an easily accessible, coordinated system of social, medical, and supportive care. SSC is focused on building relationships with local elected officials; informing policymakers and the public; and establishing collaborative systems change partnerships.

Key Policy & Communication Focus Areas

System Transformation

- Medi-Cal Managed Long-Term Services and Supports
- Whole Person Care Pilots/ 1115 Waiver

Service Enhancements

- Behavioral/Mental Health
- Housing
- Nutrition
- Transportation

Care Initiatives

- Building Bridges – Aging and Disability

Coalition Sustainability

County Served:

- Alameda

Languages Served:

- Cantonese
- English
- Farsi
- Hindi
- Japanese
- Korean
- Mandarin
- Punjabi
- Spanish
- Tagalog
- Vietnamese

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Ventura County Hospital to Home Alliance

At A Glance

Formed in 2014, the Ventura County Hospital to Home Alliance (HHA) is a unique body of hospitals, home health agencies, and community-based organizations collaborating to create a new approach towards care. HHA works to improve patient care coordination, cooperation, and communication across the health care continuum. The primary focus of HHA members is to improve hospital to home outcomes. Through the Community of Constituents Initiative, HHA aims to increase community awareness of state-wide changes in long-term services and supports (LTSS), the integration of LTSS in the hospital to home continuum, and improve outcomes in Ventura County.

Key Policy & Communication Focus Areas

System Transformation

- CCI/Cal MediConnect
- Medi-Cal Managed LTSS
- Health Homes
- 1115 Waiver/
Whole Person Care Pilots

Service Enhancements

- Behavioral and Mental Health
- Person-Centered Care
- Aging and Disability Resource Connections

Care Initiatives

- Building Bridges – Health Care and Social Services

County Served:

- Ventura

Languages Served:

- English
- Spanish
- Tagalog

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Yolo Healthy Aging Alliance

At a Glance

Formed in 2010, the Yolo Healthy Aging Alliance (YHAA) was organized after a community-based summit identified gaps in service in Yolo County. YHAA's mission is to be a unified voice and enhance the well-being of Yolo County older adults through education, collaboration, and advocacy. The alliance includes 74 member organizations, half of which provide services to older adults and persons with disabilities. Also, all four local health care groups and Partnership HealthPlan are YHAA members. The primary focus of YHAA is to promote and advocate for the well-being of the aging community and their caregivers. Other focal points are to increase collaboration between service providers and to educate the public about issues confronting older adult and disabled populations.

Key Policy & Communication Focus Areas

System Transformation

- Medi-Cal Managed LTSS
- 1115 Waiver/
Whole Person Care Pilots and Health Homes

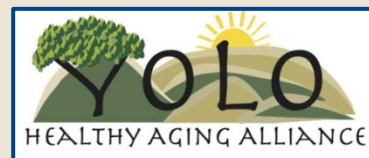
Service Enhancement

- Aging and Disability Resource Connections
- Behavioral and Mental Health
- Housing
- Person-Centered Care
- Transportation

Care Initiatives

- Building Bridges – Health Care and Social Services

Coalition Sustainability



County Served:

- Yolo

Languages Served:

- English
- Spanish
- Russian

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