My Care, My Choice
Helping Californians with Medicare + Medi-Cal

Megan Juring, The SCAN Foundation
Hilary Haycock, Harbage Consulting

@TheSCANFndtn | #LTSSsummit
The challenge

Duals in California are largely unaware of their Medicare and Medi-Cal options, and this changing landscape adds even more complexity.
The research

Most people we spoke with and all plan finder resources focus on Medicare services of medical care and pharmacy without fully addressing the how to make the most of being dually eligible.
Pathways to build

DATABASE

EDUCATION + AWARENESS TOOLS

PEOPLE

ADVISORS

FORMAL (Medicare/Medi-Cal support)

INFORMAL (community)

DUALS, FRIENDS, FAMILY CAREGIVERS
• The SCAN Foundation
• Gretchen Addi
• Harbage Consulting
• National Association of ACOs
• Project6
Making Medicare + Medi-Cal Work for California’s Dual Eligibles
Roadmap

- How MyCareMyChoice.org Works
- MyCareMyChoice.org Walkthrough
- Q & A
- User Testing and Feedback
How Does it Work?

- Asks for a beneficiary’s
  - ZIP code
  - Age range
  - Health care needs and preferences

- Based on this data, the site identifies local, best fit care choices

- Results help users:
  - Explore their local choices;
  - Identify the right choice for their situation; and
  - Contact care choices for more information, assistance, or enrollment.

- MCMC also provides educational information and contact information to get more help.
LET'S GET STARTED!

GET STARTED >
Questions?

Thank you!
Meet the Team

Gretchen Addi
Consultant

Hilary Haycock
Ryan McDonald
Harbage Consulting

Megan Juring
Karen Scheboth
The SCAN Foundation
Let us know how we did!

Select “Surveys” from WHOVA home screen

Look for a printed evaluation form in your program

@TheSCANFndtn | #LTSSsummit