Dear Colleague,

I welcome each of you to The SCAN Foundation’s seventh annual California Summit on Long-Term Services and Supports (LTSS). Our theme this year is Advancing a Unified Vision While Navigating New Realities.

Matching today’s health care and policy landscape, California’s LTSS system has evolved because of your collective efforts and tenacity. We hope these presentations and workshops will stimulate further dialogue about opportunities to move forward and best serve older adults and people with disabilities.

Thank you for engaging in this year’s Summit and bringing your expertise and passion to this gathering.

Bruce Chernof, MD
President & CEO
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California Summit on Long-Term Services and Supports:
Advancing a Unified Vision
While Navigating New Realities

## SUMMIT OVERVIEW

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**About The SCAN Foundation**

The SCAN Foundation is dedicated to advancing the field of telemedicine and digital health. Our mission is to improve the delivery and quality of health care through the use of information and telecommunication technologies. We believe that technology can be a powerful tool in addressing the challenges of access, efficacy, and cost of health care, and we strive to ensure that telemedicine and digital health are accessible and affordable for all.

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**Commonly Used Abbreviations**

- EHR: Electronic Health Record
- HIPAA: Health Insurance Portability and Accountability Act
- IoT: Internet of Things
- mHealth: Mobile Health
- VR: Virtual Reality
- AR: Augmented Reality
- AI: Artificial Intelligence
- IoT: Internet of Things
If you have questions or need assistance, please visit the registration table located in the East Lobby.
AGENDA IN DETAIL

8:00 a.m.  Summit Registration Opens
East Lobby  Refreshments are available in the East Lobby

9:00 a.m.  Welcome and Opening Remarks
Ballroom

Bruce Chernof, MD
President & Chief Executive Officer
The SCAN Foundation

Morning Keynotes

Honorable Dr. Richard Pan, Senator
Chair, Senate Subcommittee #3 on Health and Human Services
California State Senate, District 6

Honorable Sebastian Ridley-Thomas, Assemblymember
Chair, Assembly Committee on Revenue and Taxation
California State Assembly, District 54

9:45 a.m.  The Federal and State LTSS Policy Environment: Threats, Challenges, and Opportunities
Ballroom

Edwin Park, JD
Vice President for Health Policy
Center on Budget and Policy Priorities

Rigo Saborio, MSG
President and Chief Executive Officer
St. Barnabas Senior Services

Margaret Tatar
Managing Principal
Health Management Associates
Nicole Vazquez  
Deputy Chief Consultant  
California State Assembly, Committee on Budget

Gretchen E. Alkema, PhD, LCSW *(Moderator)*  
Vice President, Policy and Communications  
The SCAN Foundation

10:30 a.m. Break

10:45 a.m. **MORNING CONCURRENT SESSIONS AND WORKSHOPS**

**Workshops**

*Room 302/303*

**Social Media Boot Camp**  
Zack Langway  
Director of Communications  
Seed Global Health

*Room 304/305*

**Maximizing Your Influence: Tips for Nonprofit Advocates**  
Sara Matlin, JD, Esq.  
Bilingual Counsel  
Bolder Advocacy Initiative  
Alliance for Justice

**Sessions**

*Room 306*

**Cal MediConnect at Three Years**  
Sarah Brooks, BSW, MSW  
Deputy Director, Health Care Delivery Systems  
California Department of Health Care Services
Carrie Graham, PhD, MGS  
Director of Health Policy  
University of California, Berkeley

Michele Melden, JD (Moderator)  
Director of Policy, Training, and Development  
Legal Aid Society of San Diego, Inc.

**Room 307**  
**Gadgets or Godsends: Leveraging Technology to Galvanize the Care Experience**

Stephen Johnston, MBA  
Co-Founder  
Aging 2.0

**Room 314**  
**Person-Centered Care Implementation: What? Where? How?**

Scott Heimer, BS  
Project Manager  
Sharp Rees-Stealy

Margie Powers, MSW, MPH  
Director, Medically Complex Patients Program  
Pacific Business Group on Health

Catherine Mather, MA (Moderator)  
Director  
Institute for Healthcare Improvement

**Noon**  
**Meet The Speakers**  
*Please see page 34 for a complete list of participating speakers*

**1:00 p.m.**  
**Innovation in Health Care Award Presentation: Outstanding Partnerships**
1:15 p.m. **Pick Up the Pace, California**

*Ballroom*

**Lora Connolly, MS**  
Director  
California Department of Aging  

**Dawn Lambert**  
Project Director, Rebalancing Initiatives  
Connecticut Department of Health & Human Services  

**Ginni Bella, MPP**  
Managing Principal Analyst  
Legislative Analyst’s Office  

**Jean Accius, PhD (Moderator)**  
Vice President, Independent Living/Long-Term Services and Supports  
AARP Public Policy Institute  

2:15 p.m. **Break**  

2:30 p.m. **Afternoon Concurrent Sessions and Workshops**  

**Workshops**  

*Room 301*  
**Media Advocacy to Support Aging with Dignity and Independence**  

**Fernando Quintero**  
Strategic Communications Specialist  
Berkeley Media Studies Group  

*Room 302/303*  
**Social Media Boot Camp (Repeat from the morning)**  

**Zack Langway**  
Director of Communications  
Seed Global Health
Room 304/305

**Innovation in Health Care Award: Spotlight on the Winning Partnership**

Grace Cheng Braun, MSPH  
President and Chief Executive Officer  
WISE and Healthy Aging

Leslie C. Evertson, GNP, DNP-c  
Lead Dementia Care Manager  
Alzheimer’s and Dementia Care Program  
University of California, Los Angeles

Mary Michlovich, MBA  
Executive Director  
OPICA Adult Day Program & Counseling Center

David Reuben, MD  
Chief, Division of Geriatrics  
University of California, Los Angeles

Erin Westphal, MSG *(Moderator)*  
Program Officer  
The SCAN Foundation

Room 306

**News from the Front: Financing Long-Term Care in the 115th Congress**

Katherine Hayes  
Director of Health Policy  
Bipartisan Policy Center

Hugh Slayden  
Principal Consultant  
California Senate Committee on Insurance

Katie Sloan  
President and Chief Executive Officer  
LeadingAge
Room 307  A Human-Centered Approach to LTSS Mobile Technology

Elizabeth Edgerly, PhD  
Executive Director  
Alzheimer's Association, Northern California and Northern Nevada Chapter

Evan Seevak, MD  
Chief Medical Officer  
CareZone, Inc.

René Seidel, Dipl. Soz. Paed. (FH)  
Vice President, Programs and Operations  
The SCAN Foundation

David Spitzler  
Head of Business Development  
CareZone, Inc.

Christine Ritchie, MD, MSPH (Moderator)  
Professor of Medicine  
University of California, San Francisco

Room 314  California Caregivers: A Close-Up Look at Caregiving and Its Impacts

Jean Accius, PhD  
Vice President, Independent Living/Long-Term Services and Supports  
AARP Public Policy Institute

Catherine Collinson, MBA  
President and Chief Executive Officer  
Transamerica Institute & Transamerica Center for Retirement Studies
Hector De La Torre (Moderator)
Executive Director
Transamerica Center for Health Studies

3:45 p.m.  Break

4:00 p.m.  Closing Keynote
Ballroom
Tim Engelhardt
Director, Medicare-Medicaid Coordination Office
Centers for Medicare & Medicaid Services

4:30 p.m.  Networking Reception
East Lobby
Dr. Chernof is the President and CEO of The SCAN Foundation, whose mission is to advance a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence. Dr. Chernof recently served as the Chair of the Federal Commission on Long-Term Care. Previously he served as the Director and Chief Medical Officer for the Los Angeles County Department of Health Services. He completed his residency in internal medicine as well as a fellowship in medical education at the UCLA School of Medicine. He earned his medical degree from UCLA and completed undergraduate work at Harvard University.
Honorable Dr. Richard Pan, Senator
Chair, Senate Subcommittee #3 on Health and Human Services
California State Senate, District 6
Senator.Pan@senate.ca.gov
@DrPanMD

Dr. Richard Pan is a pediatrician, former UC Davis educator, and State Senator proudly representing Sacramento, West Sacramento, Elk Grove and unincorporated areas of Sacramento County. He chairs the Senate Budget and Fiscal Review Subcommittee on Health and Human Services, the Committee on Public Employment and Retirement and the Senate Select Committees on Children with Special Needs and on Asian Pacific Islander Affairs. He also serves on the Senate Committees on Agriculture; Business, Professions, and Economic Development; and Education. Dr. Pan continues to practice pediatrics at WellSpace Health in Oak Park.
Honorable Sebastian Ridley-Thomas, Assemblymember
Chair, Assembly Committee on Revenue and Taxation
California State Assembly, District 54
Assemblymember.Ridley-Thomas@assembly.ca.gov
@SebastianMRT

Sebastian Ridley-Thomas was elected to the State Assembly in December 2013. He chairs the Assembly Committee on Revenue and Taxation and Select Committee on Homelessness, and is a member of the Assembly Health Committee. Prior to this, Assemblymember Ridley-Thomas worked for the Children’s Defense Fund in Washington D.C., advocating for universal health care, and served in the California State Senate as a Public Policy Director for Senator Curren Price where he focused on economic development, safe communities, and improving health care delivery in South Los Angeles.
THE FEDERAL AND STATE LTSS POLICY ENVIRONMENT: Threats, Challenges, and Opportunities

9:45 AM | BALLROOM

This panel will provide an overview of the federal and state LTSS landscape, emerging issues, and the future of integrated service delivery in California.

Edwin Park, JD
Vice President for Health Policy
Center on Budget and Policy Priorities

Rigo Saborio, MSG
President and Chief Executive Officer
St. Barnabas Senior Services

Margaret Tatar
Managing Principal
Health Management Associates

Nicole Vazquez
Deputy Chief Consultant
California State Assembly, Committee on Budget

Gretchen E. Alkema, PhD, LCSW (Moderator)
Vice President, Policy and Communications
The SCAN Foundation
Edwin Park, JD, is Vice President for Health Policy at the Center on Budget and Policy Priorities, a non-partisan, non-profit research and policy organization based in Washington D.C. At the Center, he co-directs the Health Policy Department, with his primary areas of expertise in the Affordable Care Act, Medicaid, the Children’s Health Insurance Program (CHIP), and Medicare. He also analyzes tax policies related to health care, private health insurance markets, and policies related to prescription drugs. Prior to coming to the Center in 2001, Mr. Park served as the Health Policy Advisor for the National Economic Council at the White House. He also has worked as a Medicaid professional staff member for the U.S. Senate Finance Committee and as an attorney in private practice specializing in health law.

Rigo Saborio, MSG, joined St. Barnabas Senior Services (SBSS) in 2008. As President and Chief Executive Officer he is responsible for the organization’s achievement of its mission and financial objectives. In addition to his current responsibilities at SBSS, Mr. Saborio also serves as a leading member of the Los Angeles Aging Advocacy Coalition, which he co-founded. Before coming to SBSS, Mr. Saborio worked for AARP in various capacities including Manager of State Operations and Deputy State Director for AARP’s California State Office, and as Director of Diversity Outreach and Alliances for AARP’s National Office in Washington D.C. He also served as Director of the University of Southern California’s Los Angeles Caregiver Resource Center and worked as a Case Manager for AltaMed Health Services.
Margaret Tatar
Managing Principal
Health Management Associates
MTatar@healthmanagement.com

A native of Washington, D.C., Margaret Tatar has more than 25 years of experience in health policy, program development, advocacy, and government/legislative affairs. She has served in the federal government (Health Care Financing Administration, now CMS), the executive and legislative branches of state governments (Colorado and California), and a large public health plan in California (CalOptima). In her most recent position as Acting Deputy Director, Delivery Systems, in California’s Department of Health Care Services, she has overseen a significant expansion of managed care as the primary delivery system for California’s Medicaid program (Medi-Cal) and served as the operational lead for the design, development, and implementation of Cal MediConnect, California’s Duals Demonstration program.

Nicole Vazquez
Deputy Chief Consultant
California State Assembly, Committee on Budget
Nicole.Vazquez@asm.ca.gov

Nicole Vazquez serves as a Deputy Chief Consultant with the California State Assembly Budget Committee. Her work portfolio includes the budgets and related policy issues in the human services arena, including the following programs: Supplemental Security Income/State Supplementary Payment, In-Home Supportive Services, Adult Protective Services, aging services, and developmental and rehabilitative services. Prior to this, Ms. Vazquez was a consultant with the California Senate Health Committee for five years, where she worked on aging and long-term care, chronic disease issues, and maternal and child health. She was the Legislative Director for the California Primary Care Association and a Legislative Aide before her career as a committee consultant.
Gretchen E. Alkema, PhD, LCSW (Moderator)
Vice President, Policy and Communications
The SCAN Foundation
GAlkema@thescanfoundation.org
@TheSCANFndtn | @Dr_Gretch

Gretchen E. Alkema, PhD, LCSW, serves as Vice President of Policy and Communications for The SCAN Foundation. Prior to joining the Foundation, she was the 2008-2009 John Heinz/Health and Aging Policy Fellow and an American Political Science Association Congressional Fellow, serving in the office of Senator Blanche L. Lincoln (D-AR). Dr. Alkema advised Senator Lincoln on aging, health, mental health, and long-term care policy during the 2009 health care reform debate. Dr. Alkema holds a doctoral degree from the University of Southern California’s Davis School of Gerontology and was awarded the John A. Hartford Doctoral Fellow in Geriatric Social Work and AARP Scholars Program Award.
Roll up your sleeves and master the ins and outs of social media platforms, including Facebook and Twitter. Learn to build engagement through video and graphics, retweet strategically, include hashtags, and more. Participants will practice social media basics in real time.

Zack Langway
Director of Communications
Seed Global Health
ZLangway@seedglobalhealth.org
@ZackFromNJ | @Seed_Global

Zack Langway is a health and development professional with deep experience in communications, digital strategy, and issue-based advocacy. Mr. Langway is currently the Director of Communications at Seed Global Health, where he leads all digital and media strategy. Seed’s unique Global Health Service Partnership strengthens health education and delivery in places facing a dire shortage of health professionals by building local capacity to meet long-term, health care human resource needs. Mr. Langway has trained thousands of health care providers, nurse leaders, youth advocates, midwives, and other storytellers in how to use digital media as a platform for leadership.
Do you think your nonprofit status prevents you from advocating for community change? Think again! In this workshop, learn your advocacy rights and responsibilities, as well as legal rules for making an impact at the local, state, and even national level.

**WORKSHOP**

**MAXIMIZING YOUR INFLUENCE:**
Tips for Nonprofit Advocates

10:45 AM | ROOM 304/305

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Sara Matlin, JD, Esq.
Bilingual Counsel
Bolder Advocacy Initiative
Alliance for Justice
Sara@afj.org
@SaraAFJustice | @SFJBeBold

Sara Matlin, JD, Esq., is the Bilingual West Coast Counsel with the Alliance for Justice’s Bolder Advocacy Initiative in Oakland, California. She empowers Spanish- and English-speaking nonprofit organizations to become more courageous leaders in policy change movements. Ms. Matlin graduated with a JD from Golden Gate University School of Law and a BA from Stanford University. She is the chair of the ACLU of Northern California – North Peninsula Chapter and a founder of the San Mateo County Coalition for Immigrant Rights. She began her career in policy change advocacy in 1988.
Hear the latest survey results from dual eligible individuals in California, as well as lessons learned during Cal MediConnect’s implementation. Panelists will discuss how the program has evolved and share insights for continued improvement.

**Sarah Brooks, BSW, MSW**  
Deputy Director, Health Care Delivery Systems  
California Department of Health Care Services

**Carrie Graham, PhD, MGS**  
Director of Health Policy  
University of California, Berkeley

**Michele Melden, JD *(Moderator)***  
Director of Policy, Training, and Development  
Legal Aid Society of San Diego, Inc.
Sarah Brooks, BSW, MSW, worked for four years for the Indiana Legislative Services Agency, Office of Fiscal and Management Analysis as a Program/Fiscal Analyst and was responsible for overseeing legislative work related to health and human services. Following that, she worked for the California Association of Public Hospitals and Health Systems as the Assistant Director of Policy, where she focused on health care coverage issues with a specific emphasis on the Medicaid and uninsured populations. Today she serves as the Deputy Director for Health Care Delivery Systems at the California Department of Health Care Services, where she has been Chief of the Managed Care Quality and Monitoring Division since 2014 and served as Chief of the Program Monitoring and Medical Compliance Branch from 2012-2014.

Carrie Graham, PhD, MGS, holds faculty appointments at the University of California, Berkeley School of Public Health and the University of California, San Francisco Institute for Health and Aging. She is the Principal Investigator of several studies examining the experiences and choices of older adults and people with disabilities who are transitioning to Medi-Cal managed care plans, including most recently an evaluation of California’s dual financial alignment demonstration. Dr. Graham has been working in the field of health services and aging research for 20 years.
Michele Melden, JD (Moderator)
Director of Policy, Training, and Development
Legal Aid Society of San Diego, Inc.
MicheleM@cchea.org

Michele Melden, JD, graduated from Harvard Law School in 1988 and subsequently clerked on the New Jersey Supreme Court. She has been a health care lawyer since 1989, beginning her career at the National Health Law Program, working for a health care law firm specializing in Medicaid and Medicare reimbursement, launching the Health Consumer Center for Neighborhood Legal Services of Los Angeles County, teaching health care law at the Thomas Jefferson School of Law, and currently working as the Director of Policy, Training, and Development for the health law unit of the Legal Aid Society of San Diego. Ms. Melden is also the Coordinator for the Health Consumer Alliance, a statewide partnership of legal services programs and back-up centers providing health care advocacy and policy work.
Are new technologies gadgets, shiny looking things that quickly gather dust on the shelf? Or are they godsend, near-magic solutions that can foster independence, support a purposeful life, and deliver delight. Join this session to hear about emerging technologies, and come prepared to brainstorm and co-create new ideas to age-old problems.

**Stephen Johnston, MBA**
Co-Founder
Aging 2.0
Stephen@aging2.com
@sdbj | @Aging20

Stephen Johnston, MBA, is Co-Founder and Chief Executive Officer of Aging 2.0 a global innovation platform for aging and senior care, Founder of Fordcastle, an innovation consultancy and a member of the Future Agenda, the world’s largest open foresight initiative. Mr. Johnston serves on the board of Music and Memory, a New York nonprofit focused on improving the quality of life for older people. He is co-author of *Growth Champions* (Wiley, 2012), a book about sustainable corporate growth. He has an MA in Economics from Cambridge University and an MBA from Harvard Business School where he was a Fulbright Scholar. He lives in San Francisco, California.
To bolster the performance of health care in America, systems must focus on those who use it most—adults with chronic conditions who also have complex daily living needs. This session will describe resources available to delivery systems, and highlight one example of a person-centered model being implemented in California.

Scott Heimer, BS  
Project Manager  
Sharp Rees-Stealy

Margie Powers, MSW, MPH  
Director, Medically Complex Patients Program  
Pacific Business Group on Health

Catherine Mather, MA (*Moderator*)  
Director  
Institute for Healthcare Improvement
Scott Heimer, BS
Project Manager
Sharp Rees-Stealy
Scott.Heimer@sharp.com

Scott Heimer is currently a Project Manager for Population Health at Sharp Rees-Stealy Medical Group in San Diego, California. He has 15 years of experience in project management working in the areas of construction, real estate, banking, and health care. In his role at Sharp Rees-Stealy, Mr. Heimer’s primary focus has been on the implementation of telehealth projects and CMS Health Care Innovation Awards; Intensive Outpatient Care Program and Be There San Diego: Heart Attack and Stroke Free Zone.

Margie Powers, MSW, MPH
Director, Medically Complex Patients Program
Pacific Business Group on Health
MPowers@calquality.org
@PBGH_updates

Margie Powers, MSW, MPH, directs the Medically Complex Patients Program for the California Quality Collaborative at the Pacific Business Group on Health (PBGH). She manages programs aimed at improving the health of medically complex patients in multiple health care settings and across all payors. Programs include implementation of training and technical assistance programs on managing complex populations, leadership coaching and support for organizational transformation, and creating the data infrastructure necessary to manage medically complex populations. Prior to joining PBGH, Ms. Powers was an independent consultant, working with health care organizations and systems around the country in quality improvement, data analytics and clinical information systems and planning support.
Catherine Mather, MA, joined the Institute for Healthcare Improvement (IHI) in August 2011 and serves as a Project Director. In this role, she is responsible for the successful planning and execution of a portfolio of projects within IHI’s Triple Aim and Person- and Family-Centered Care content areas. Prior to this, Ms. Mather worked as a New Business Manager at IHI, facilitating the design and development of new partnerships, programs, and products in the North America region. Before joining IHI, Ms. Mather worked on Health Dialog’s Consumer Segmentation and Engagement Strategies team, where she designed targeted member engagement strategies and award-winning communication materials. She also served as a pro bono graduate consultant to Children’s Hospital Boston’s Metabolism Program.
The Playbook: Better Care for People with Complex Needs is a collection of evidence-based resources for health system leaders, payers, policymakers, and others seeking to learn more about promising care approaches for people with complex health and social needs. These individuals account for 5 percent of the population, and 50 percent of health care spending.

When people with complex needs require medical help, they encounter a health care system that’s expensive, inefficient, and poorly coordinated. Improving care for people with complex needs is increasingly a strategic focus to achieve better health outcomes and lower overall costs of care.

People with complex health and social needs deserve #BetterCare.

Five health care foundations jointly supported the Institute for Healthcare Improvement to create the Playbook.
LUNCH ACTIVITIES

NOON | BALLROOM AND EAST LOBBY

Meet the Speakers Over Lunch
Learn About the CareZone App
Share Feedback About Care Delivery, Spin, and Win!
Participants are invited to join speakers in small group discussions during lunch. Table assignments will be displayed on the ballroom screens near the stage. Participating speakers are listed on Page 34.
**Participating Speakers**

*Participating speakers are listed below.*

*Please check the ballroom screens for table assignments!*

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**Jean Accius, PhD**  
Vice President, Independent Living/Long-Term Services and Supports  
AARP Public Policy Institute  
*(Biography on Pg. 44)*

**Tim Engelhardt**  
Director, Medicare-Medicaid Coordination Office  
Centers for Medicare & Medicaid Services  
*(Biography on Pg. 66)*

**Ginni Bella, MPP**  
Managing Principal Analyst  
Legislative Analyst’s Office  
*(Biography on Pg. 44)*

**Carrie Graham, PhD, MGS**  
Director of Health Policy  
University of California, Berkeley  
*(Biography on Pg. 23)*

**Sarah Brooks, BSW, MSW**  
Deputy Director, Health Care Delivery Systems  
California Department of Health Care Services  
*(Biography on Pg. 23)*

**Katherine Hayes**  
Director of Health Policy  
Bipartisan Policy Center  
*(Biography on Pg. 55)*

**Catherine Collinson, MBA**  
President and Chief Executive Officer  
Transamerica Institute & Transamerica Center for Retirement Studies  
*(Biography on Pg. 63)*

**Stephen Johnston, MBA**  
Co-Founder  
Aging 2.0  
*(Biography on Pg. 26)*

**Hector De La Torre**  
Executive Director  
Transamerica Center for Health Studies  
*(Biography on Pg. 64)*

**Dawn Lambert**  
Project Director, Rebalancing Initiatives  
Connecticut Department of Health & Human Services  
*(Biography on Pg. 43)*
Meet the Speakers

Zack Langway
Director of Communications
Seed Global Health
(Biography on Pg. 18)

Catherine Mather, MA
Director
Institute for Healthcare Improvement
(Biography on Pg. 30)

Sara Matlin, JD, Esq.
Bilingual Counsel
Bolder Advocacy Initiative
Alliance for Justice
(Biography on Pg. 20)

Michele Melden, JD
Director of Policy, Training, and Development
Legal Aid Society of San Diego, Inc.
(Biography on Pg. 24)

Edwin Park, JD
Vice President for Health Policy
Center on Budget and Policy Priorities
(Biography on Pg. 15)

Margie Powers, MSW, MPH
Director, Medically Complex Patients Program
Pacific Business Group on Health
(Biography on Pg. 29)

Fernando Quintero
Strategic Communications Specialist
Berkeley Media Studies Group
(Biography on Pg. 46)

Hugh Slayden
Principal Consultant
California Senate Committee on Insurance
(Biography on Pg. 55)

Katie Sloan
President and Chief Executive Officer
LeadingAge
(Biography on Pg. 56)

David Spitzler
Head of Business Development
CareZone, Inc.
(Biography on Pg. 60)

Margaret Tatar
Managing Principal
Health Management Associates
(Biography on Pg. 16)

Anne Tumlinson
Founder and Chief Executive Officer
Anne Tumlinson Innovations
(Biography on Pg. 56)

Nicole Vazquez
Deputy Chief Consultant
California State Assembly, Committee on Budget
(Biography on Pg. 16)
A Caregiving App for Families Living with Alzheimer’s Disease

Text “ALZ” to 301-900-5050 to download the app
Share Feedback on Care Delivery in California

Transforming Integrated Care: Share, Spin, and Win!

#LTSSsummit #CoordinatedCare
Innovation in Health Care Award Presentation: Outstanding Partnerships

1:00 PM | BALLROOM

INNOVATION IN HEALTH CARE AWARD

2017 Awardee

University of California, Los Angeles Alzheimer’s & Dementia Care Program

This year’s award focuses on outstanding partnerships between health care providers and community-based organizations.

Learn more about this innovative partnership at the Afternoon Session and view case studies of the awardee and honorable mentions at:

https://www.thescanfoundation.org/innovation-health-care-award
Honorable Mentions

in alphabetical order

**Alta Bates Summit Medical Center**
Community Based Care Transitions Program

**Community Memorial Health System**
Ventura County Hospital to Home Alliance

**Health Plan of San Mateo**
Community Care Settings Pilot

**Kaiser Permanente of the South Bay**
Dementia Focused Care

**Molina Healthcare of California**
Alzheimer’s Disease Supportive Services Program

**Providence Tarzana**
Coordinated Support System for Older Adults

**Sierra Nevada Memorial Hospital**
Integrated Care Coordination for Family Wellness

**St. Paul’s PACE**
Housing for Older Adult Homeless Population

**University of California, Los Angeles Health System**
Community Care Transitions Program
Hear from AARP Public Policy Institute about California’s results in the 2017 LTSS State Scorecard and highlight where we can pick up the pace in building a high-performing LTSS system. California and Connecticut representatives will discuss their states’ performance and paths for improvement.

**PICK UP THE PACE, CALIFORNIA**

1:15 PM | BALLROOM

Lora Connolly, MS  
Director  
California Department of Aging

Dawn Lambert  
Project Director, Rebalancing Initiatives  
Connecticut Department of Health & Human Services

Ginni Bella, MPP  
Managing Principal Analyst  
Legislative Analyst’s Office

Jean Accius, PhD (*Moderator*)  
Vice President, Independent Living/Long-Term Services and Supports  
AARP Public Policy Institute
In April 2012, Governor Brown appointed Lora Connolly, MS, as Director of the California Department of Aging. In this role, she advises the Governor and the Secretary of the Health and Human Services Agency on aging and long-term services and support issues and leads the Department in providing services to older adults, adults with disabilities, and family caregivers throughout the State. Ms. Connolly served as the Department’s Chief Deputy Director from 2002-2012 and at various points as the Acting Director. Previously, she served as an Assistant Secretary at the California Health and Human Services Agency and in several positions within the California Department of Health Services, including Chief of the Office of Long-Term Care. From 1989 to 1993, Ms. Connolly was a consultant on aging and long-term care policy issues at the Assembly Office of Research.

Dawn Lambert co-leads the Community Options group within Connecticut’s Department of Social Services, Division of Health Services. As manager of the strategy group, her responsibilities include planning, oversight and implementation of systems innovation and transformation initiatives. With over 25 years of experience in long-term supports and services, she currently serves as an appointed member of the National Academy on State Health Policy, an advisor to the AARP Public Policy Institute LTSS State Scorecard and a consultant to the Department of Justice regarding rebalancing and Olmstead related matters.
Ginni Bella, MPP
Managing Principal Analyst
Legislative Analyst’s Office
Ginni.Bella@lao.ca.gov

Ms. Bella began working at the nonpartisan California Legislative Analyst’s Office (LAO) in 2006 as a Fiscal and Policy Analyst in the office’s Human Services unit. Currently, she serves as the Managing Principal Analyst of the unit where she is responsible for leading the office’s work on Human Services budget and policy issues. Prior to her work at the LAO, Ms. Bella spent three years working for the federal government as a case manager for the Social Security Administration. She has also spent time as the Assistant Secretary of Budget and Policy for the California Health and Human Services Agency and as a policy intern for the City of Los Angeles.

Jean Accius, PhD (Moderator)
Vice President, Independent Living/Long-Term Services and Supports
AARP Public Policy Institute
JAccius@aarp.org
@JeanAccius | @AARPPolicy

Jean C. Accius, PhD, is Vice President of the Long-term Services and Supports and Livable Communities Group within the AARP Public Policy Institute. In this role, he provides strategic direction, leadership and technical expertise to create and drive innovative policy solutions that raise awareness, foster meaningful dialogue, and spark action to improve the lives of millions of older adults and the families who support them. Prior to this, Dr. Accius served as a Senior Program Lead for the Ambassadors for Aging program within the Florida Department of Elder Affairs, and as a Senior Policy Advisor within the Disabled and Elderly Health Programs Group at the Centers for Medicare & Medicaid Services.
2017 LTSS State Scorecard
California Rankings

Overall: 9

Affordability and Access: 19

Choice of Setting and Provider: 3

Quality of Life and Quality of Care: 21

Support for Family Caregivers: 8

Effective Transitions: 22

Source: AARP Public Policy Institute, 2017. www.longtermscorecard.org
What is media advocacy, and how can it help shape aging policy? In this workshop, learn to identify and leverage media to positively shape debates on aging issues and improve the health care system. Work with a trainer to develop skills, hone messages, and cultivate media strategies that can have an impact in California.

Fernando Quintero is a Strategic Communication Specialist at Berkeley Media Studies Group (BMSG). Prior to joining BMSG, he worked as a print journalist for several news outlets. He has also served as Communications Strategist for the University of California, Berkeley, and the University of California’s Office of the President, as well as several nonprofit organizations and private firms. Mr. Quintero is also former Director of NewsWatch Project, a media watchdog organization based at San Francisco State University that promoted fair and accurate media coverage of the LGBT community and communities of color. He received his BA in journalism from California State University, Fresno, and is an alumnus of the Maynard Institute for Journalism Education at University of California, Berkeley.
WORKSHOP
SOCIAL MEDIA BOOT CAMP

2:30 PM  |  ROOM 302/303

Roll up your sleeves and master the ins and outs of social media platforms, including Facebook and Twitter. Learn to build engagement through video and graphics, retweet strategically, include hashtags, and more. Participants will practice social media basics in real time.

Zack Langway
Director of Communications
Seed Global Health
ZLangway@seedglobalhealth.org
@ZackFromNJ  |  @Seed_Global

Zack Langway is a health and development professional with deep experience in communications, digital strategy, and issue-based advocacy. Mr. Langway is currently the Director of Communications at Seed Global Health, where he leads all digital and media strategy. Seed’s unique Global Health Service Partnership strengthens health education and delivery in places facing a dire shortage of health professionals by building local capacity to meet long-term, health care human resource needs. Mr. Langway has trained thousands of health care providers, nurse leaders, youth advocates, midwives, and other storytellers in how to use digital media as a platform for leadership.
INNOVATION IN HEALTH CARE AWARD:
Spotlight on the Winning Partnership

2:30 PM | ROOM 304/305

At the Summit, the University of California, Los Angeles Alzheimer’s & Dementia Care Program will receive the inaugural Innovation in Health Care Award. In this session, hear the winner present their successful collaboration.

Grace Cheng Braun, MSPH
President and Chief Executive Officer
WISE and Healthy Aging

Leslie C. Evertson, GNP, DNP-c
Lead Dementia Care Manager
Alzheimer’s and Dementia Care Program
University of California, Los Angeles

Mary Michlovich, MBA
Executive Director
OPICA Adult Day Program & Counseling Center

David Reuben, MD
Chief, Division of Geriatrics
University of California, Los Angeles

Erin Westphal, MSG (Moderator)
Program Officer
The SCAN Foundation
Grace Cheng Braun, MSPH
President and Chief Executive Officer
WISE and Healthy Aging
GChengBraun@wiseandhealthyaging.org

Grace Cheng Braun, MSPH, joined WISE Senior Services in July 2005 as the organization’s president and CEO. In November 2007, the then 35-year old organization merged with Center for Healthy Aging to become WISE & Healthy Aging. WISE & Healthy Aging administers the City and County of Los Angeles’ Long-Term Care Ombudsman Program, the largest ombudsman program in the nation, as well as elder abuse prevention services throughout greater Los Angeles. Prior to this, Ms. Cheng Braun was Vice President for Marketing and Public Relations at Cedars-Sinai Health System in Los Angeles – the largest, nonprofit, private, academic health system in the western United States. She has also served as Associate Director of Business and Organizational Development at UCLA Medical Center, Santa Monica.

Leslie C. Evertson, GNP, DNP-c
Lead Dementia Care Manager
Alzheimer’s and Dementia Care Program
University of California, Los Angeles
LEvertson@mednet.ucla.edu

Leslie Evertson, GNP, DNP-c, graduated from California State University Sonoma with a BS Degree in Nursing. After working as a Registered Nurse in acute care settings for several years, she graduated from the University of Colorado at Colorado Springs with a Master of Science in Nursing as an Adult/Geriatric Nurse Practitioner and Forensic Clinical Nurse Specialist. As a Geriatric Nurse Practitioner, she has worked in outpatient primary care, assisted living facilities, skilled nursing facilities, and made house calls. Ms. Evertson has been with the UCLA Alzheimer’s and Dementia Care Program since its inception in 2012 and is now the Lead Dementia Care Manager.
Mary Michlovich, MBA
Executive Director
OPICA Adult Day Program & Counseling Center
Mary@opica.org

Mary Michlovich has been the Executive Director of OPICA Adult Day Program & Counseling Center in West Los Angeles, California since 2006. During that time, OPICA has added the OPICA Brain Train, an early memory loss program, expanded its art and music therapy programs, increased intergenerational programs, and increased average daily attendance. In 2009, OPICA was awarded the UCLA Student Partnership Award by UGADA Association at UCLA—a direct result of Ms. Michlovich’s outreach for Intergenerational Programs. Ms. Michlovich has a Master’s Degree in Business Administration, and her undergraduate degree in Economics and Communications from Marymount College in New York. She has a Gerontology Certificate from USC and is a graduate of the Alchemy Leadership Program.

David Reuben, MD
Chief, Division of Geriatrics
University of California, Los Angeles
DReuben@mednet.ucla.edu

Dr. Reuben is Director of the Multicampus Program in Geriatrics Medicine and Gerontology, and Chief of the Division of Geriatrics at the University of California, Los Angeles (UCLA) Center for Health Sciences. He is the Archstone Foundation Chair, Professor at the David Geffen School of Medicine at UCLA, and Director of the UCLA Alzheimer’s and Dementia Care program. Dr. Reuben is a past President of the American Geriatrics and former Board Chair, American Board of Internal Medicine. In addition to his leadership in geriatrics, Dr. Reuben continues to provide primary care for frail older persons, including making house calls. In his spare time, Dr. Reuben has written five plays and lyrics for more than 20 songs with composer Sidney Sharp.
Erin Westphal, MSG, serves as a Program Officer for The SCAN Foundation. Ms. Westphal’s work focuses on building the business case for person-centered care models and integrating care and financing for medical and social services. Prior to joining the Foundation, she was the Special Project Coordinator for the City of Los Angeles Department of Aging. In this role, she developed community-based programs for older adults and caregivers in the City of Los Angeles. Additionally, she has served as Director of Research for the Beverly Foundation and Project Coordinator for the Orange County Elder Abuse Forensic Center.
All American families deserve affordable, accessible options to pay for LTSS. In 2017, the Bipartisan Policy Center and LeadingAge released recommendations for public and private market long-term care financing solutions. Panelists will provide updates since the release, and discuss what outcomes could mean for California.

**Katherine Hayes**  
Director of Health Policy  
Bipartisan Policy Center

**Hugh Slayden**  
Principal Consultant  
California Senate Committee on Insurance

**Katie Sloan**  
President and Chief Executive Officer  
LeadingAge

**Anne Tumlinson (Moderator)**  
Founder and Chief Executive Officer  
Anne Tumlinson Innovations
Katherine Hayes is the Director of Health Policy at the Bipartisan Policy Center (BPC). Prior to joining BPC, Ms. Hayes held the position of Associate Research Professor in the department of health policy at the George Washington University (GW) School of Public Health and Health Services. She also previously served as Vice President of Health Policy for Jennings Policy Strategies, Inc., as a policy director for two large Catholic health systems, and as a policy advisor to members of the Senate and the House of Representatives in both political parties. In addition, Ms. Hayes was a program consultant for the State of Missouri Medicaid agency, and Health and Education Policy Advisor for the State of Texas, Office of State-Federal Relations.

Hugh Slayden is one of two principal consultants with the California State Senate Committee on Insurance, Banking and Financial Institutions and has been with the committee since 2012. His policy areas include life, disability, and long-term care insurance, as well as insurance regulation. Prior to joining the committee, he practiced administrative and professional licensing law.
Katie Sloan is the President and Chief Executive Officer of LeadingAge. There, she leads the continued development and implementation of LeadingAge’s strategic vision and plan, including advocacy, education, and programs to advance the interests of its members. In addition, Ms. Sloan serves as the executive director of the Global Ageing Network, an organization with a presence in over 50 countries committed to improving the quality of life for people as they age throughout the world. Prior to this, she served as a member of AARP’s senior leadership team, where she was responsible for major social marketing initiatives to carry out the association’s strategic priorities in health and wellness, economic security, and consumer protection.

Anne Tumlinson (Moderator)
Founder and Chief Executive Officer
Anne Tumlinson Innovations
Anne@daughterhood.org
@Daughterhood

Anne Tumlinson is the founder of Anne Tumlinson Innovations and Daughterhood. She has 25 years of research and consulting experience in the areas of post-acute and long-term care financing and delivery. Her work has helped organizations respond successfully to payment and delivery reform, and to develop innovative ideas for public policy change necessary to prepare the country for demographic shifts. Ms. Tumlinson has testified before the House Energy and Commerce Committee and Senate Aging Committee, and appeared before the Congressional Long-Term Care Commission and the Bipartisan Policy Center. She previously served as a Senior Vice President at Avalere Health, where she founded and led Avalere’s post-acute and long-term care consulting practice for 14 years. Prior to that, she led Medicaid program oversight at the federal Office of Management and Budget.
A Risk We All Face

Half of Adults Age 65+ Will Need a High Level of Care at Some Point

Learn more at: http://www.thescanfoundation.org/ltc-financing-initiative
Can mobile technology help people access LTSS? Yes, and the solution is rooted in principles of human-centered design. Learn about this approach and explore how a public-private partnership has inspired a mobile app to meet care and service needs for older adults and their caregivers.

Elizabeth Edgerly, PhD
Executive Director
Alzheimer’s Association, Northern California and Northern Nevada Chapter

Evan Seevak, MD
Chief Medical Officer
CareZone, Inc.

René Seidel, Dipl. Soz. Paed. (FH)
Vice President, Programs and Operations
The SCAN Foundation

David Spitzler
Head of Business Development
CareZone, Inc.

Christine Ritchie, MD, MSPH (Moderator)
Professor of Medicine
University of California, San Francisco
Elizabeth Edgerly, PhD
Executive Director
Alzheimer’s Association
Northern California and Northern Nevada Chapter
Elizabeth.Edgerly@alz.org
@eedgerly | @AlzNorCalNorNev

Elizabeth Edgerly, PhD, is Executive Director of the Alzheimer’s Association, Northern California and Northern Nevada as well as a clinical psychologist. Dr. Edgerly joined the Association in 1995 as Chief Program Officer, managing care and support programs for persons with dementia, their families and professionals. In 2016 Dr. Edgerly became the chapter’s Executive Director, overseeing 11 offices throughout Northern California and Northern Nevada. She is an active presenter and spokesperson for the Alzheimer’s Association and has appeared on television, radio and in numerous national and local publications, speaking on topics related to brain health and Alzheimer’s. In 2013 the Women’s HealthCare Executives named Dr. Edgerly Woman of the Year for her work on behalf of thousands of individuals living with Alzheimer’s disease and related disorders.

Evan Seevak, MD
Chief Medical Officer
CareZone, Inc.
Evan@carezone.com
@CareZone

Dr. Seevak joined CareZone after spending over 10 years in a variety of leadership roles at the Alameda Health System. He continues to work as a primary care physician, serving a wonderful and complex group of people in Oakland, California. Dr. Seevak has an AB in Comparative Religion from Harvard College, an MD from Stanford University, and he trained in Internal Medicine and Geriatric Medicine at the University of Washington in Seattle.
René Seidel, Dipl. Soz. Paed. (FH)
Vice President, Programs and Operations
The SCAN Foundation
RSeidel@thescanfoundation.org
@TheSCANFndtn

René Seidel, Dipl Soz Paed (FH), is Vice President of Programs and Operations at The SCAN Foundation. Prior to his current position, Mr. Seidel worked for the Los Angeles County Department of Health Services in a number of positions, including State Grants Manager for the Office of AIDS Programs and Policy, the Mental Health Liaison for the Health Services Administration in the Office of Clinical Affairs and Affiliations, and as Director of Board Relations during his last three years with the County. Before joining the County in 2001, Mr. Seidel directed health and social services programs for many years in community-based organizations. He served as Founder and Executive Director of the Family AIDS Institute in Salvador, Brazil, and as Director of HIV Services at Tarzana Treatment Centers in Los Angeles County.

David Spitzler
Head of Business Development
CareZone, Inc.
David@carezone.com
@DavidSpitzler | @CareZone

Mr. Spitzler currently oversees partnerships and business development for CareZone. He works with leading health organizations nationwide to help people better care for themselves and their loved ones through the use of mobile technology. The goal of these partnerships is to bring CareZone’s mission to life: to simplify the lives of those caring for themselves or loved ones—parents, spouses, grandparents, children.
Dr. Ritchie is the Harris Fishbon Distinguished Professor in Clinical Translational Research and Aging at the University of California San Francisco. She is a board-certified geriatrician and palliative care physician with long-standing experience in clinical care delivery and advanced illness research. Dr. Ritchie serves as Medical Director of Clinical Programs in the UCSF Office of Population Health and is working with her colleagues to develop and evaluate programs to optimize quality of life for those with chronic serious illness and multimorbidity.
Who are caregivers? What challenges are they facing? What can we do to help people provide good care for their loved ones while also taking care of their own needs? In this session, learn about the results of a new survey of California caregivers, and the impact that caregiving has on their health and well-being, employment, and saving for retirement.

Jean Accius, PhD  
Vice President, Independent Living/Long-Term Services and Supports  
AARP Public Policy Institute

Catherine Collinson, MBA  
President and Chief Executive Officer  
Transamerica Institute & Transamerica Center for Retirement Studies

Hector De La Torre  (Moderator)  
Executive Director  
Transamerica Center for Health Studies
Jean Accius, PhD
Vice President, Independent Living/Long-Term Services and Supports
AARP Public Policy Institute
JAccius@aarp.org
@JeanAccius | @AARPpolicy

Jean C. Accius, PhD, is Vice President of the Long-term Services and Supports and Livable Communities Group within the AARP Public Policy Institute. In this role, he provides strategic direction, leadership and technical expertise to create and drive innovative policy solutions that raise awareness, foster meaningful dialogue, and spark action to improve the lives of millions of older adults and the families who support them. Prior to this, Dr. Accius served as a Senior Program Lead for the Ambassadors for Aging program within the Florida Department of Elder Affairs, and as a Senior Policy Advisor within the Disabled and Elderly Health Programs Group at the Centers for Medicare & Medicaid Services.

Catherine Collinson, MBA
President and Chief Executive Officer
Transamerica Institute & Transamerica Center for Retirement Studies
Catherine.Collinson@transamerica.com
@Cath_Collinson | @TCRSudies

Catherine Collinson is President and Chief Executive Officer of Transamerica Institute and Transamerica Center for Retirement Studies. She is a retirement and market trends expert and champion for Americans who are at risk of not achieving a financially secure retirement. Ms. Collinson oversees all research and outreach initiatives, including the Annual Transamerica Retirement Survey. Prior to her employment at Transamerica, she spent nearly a decade at The Walt Disney Company, serving in a number of information services and business planning posts.
Hector De La Torre is the Executive Director of the Transamerica Center for Health Studies, a national nonprofit focused on empowering consumers and employers to achieve the best value and protection from their health coverage, as well as the best outcomes in their personal health and wellness. De La Torre has private and public sector experience, particularly leadership on health care and advocacy for consumers and businesses. He is also a member of the Board of Governors of LA Care, the largest public health plan in the United States with 1.7 million covered lives; a Trustee at Occidental College in Los Angeles, his alma mater; and serves on the California Air Resources Board (CARB) as a gubernatorial appointee. De La Torre served as a State Assemblymember for California’s 50th District from 2004-2010.
Tim Engelhardt directs the CMS Medicare-Medicaid Coordination Office, dedicated to improving services for individuals dually eligible for Medicaid and Medicare. Prior to joining CMS in 2010, Mr. Engelhardt was a consultant with The Lewin Group, and previously served as the Deputy Director for Long Term Care Financing at the Maryland Department of Health and Mental Hygiene. He received a BA in Sociology from the University of Notre Dame and an MHS from the Johns Hopkins School of Public Health.
# Long-Term Services and Supports: Commonly Used Abbreviations

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Commonly Used Abbreviations

CDC
Centers for Disease Control and Prevention

CHHS
California Health and Human Services Agency

CM
Care Management or Care Manager

CMC
Cal MediConnect

CMMI
Center for Medicare and Medicaid Innovation

CMS
Centers for Medicare and Medicaid Services

COHS
County-Organized Health System

CPOs
Care Plan Options

CTI
Care Transitions Intervention

DDS
California Department of Developmental Services

DHCS
California Department of Health Care Services

DME
Durable Medical Equipment

D-SNP
Dual Eligible Special Needs Plan

DSS
California Department of Social Services

ER
Emergency Room

ED
Emergency Department

FDA
Food and Drug Administration
<table>
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<tr>
<th>Abbreviation</th>
<th>Full Form</th>
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<tr>
<td>FFS</td>
<td>Fee-for-Service</td>
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<td>FMAP</td>
<td>Federal Medical Assistance Percentages</td>
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<td>FQHC</td>
<td>Federally Qualified Health Center</td>
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<td>GMC</td>
<td>Geographic Managed Care</td>
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<tr>
<td>GRACE</td>
<td>Geriatric Resources for Assessment and Care of Elders</td>
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<td>HCO</td>
<td>Health Care Options</td>
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<tr>
<td>HCBS</td>
<td>Home- and Community-Based Services</td>
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<td>HEDIS</td>
<td>Healthcare Effectiveness Data and Information Set</td>
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<td>HH</td>
<td>Health Homes</td>
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<td>HHP</td>
<td>Health Homes Program</td>
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<td>HHS</td>
<td>U.S. Department of Health and Human Services</td>
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<td>HMO</td>
<td>Health Maintenance Organization</td>
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<td>Health Risk Assessment</td>
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<td>HRSA</td>
<td>Health Resources and Services Administration</td>
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<td>HUD</td>
<td>U.S. Department of Housing and Urban Development</td>
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<td>ICF</td>
<td>Intermediate Care Facility</td>
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<td>ICP</td>
<td>Individual Care Plan</td>
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<td>Interdisciplinary Care Team</td>
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<td>IHS</td>
<td>Indian Health Service</td>
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<td>Abbreviation</td>
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<td>IHSS</td>
<td>In-Home Supportive Services</td>
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<td>ILC</td>
<td>Independent Living Center</td>
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<td>KI</td>
<td>Key Informant</td>
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<td>LTC</td>
<td>Long-Term Care</td>
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<td>LTSS</td>
<td>Long-Term Services and Supports</td>
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<td>MBHO</td>
<td>Managed Behavioral Health Organization</td>
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<td>MCO</td>
<td>Managed Care Organization</td>
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<tr>
<td>MFP</td>
<td>Money Follows the Person (called Community Transitions in California)</td>
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<td>MLR</td>
<td>Medical Loss Ratio</td>
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<td>MLTSS</td>
<td>Managed Long-Term Services and Supports</td>
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<td>MMC</td>
<td>Medicaid Managed Care</td>
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<td>MMCO</td>
<td>Medicare-Medicaid Coordination Office</td>
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<td>MSSP</td>
<td>Multi-Purpose Senior Services Program</td>
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<td>NCM</td>
<td>Nurse Care Manager</td>
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<td>NCQA</td>
<td>National Committee for Quality Assurance</td>
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<td>NORC</td>
<td>Naturally Occurring Retirement Community</td>
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<td>NQF</td>
<td>National Quality Forum</td>
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<td>OAA</td>
<td>Older Americans Act</td>
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Commonly Used Abbreviations

Opt-Out
People eligible for Cal MediConnect who choose not to enroll into the program

PACE
Program of All-Inclusive Care for the Elderly

PCC
Person-Centered Care

PCP
Primary Care Physician

PPO
Preferred Provider Organization

PRIME
Public Hospitals Redesign and Incentives in Medi-Cal

ROI
Return on Investment

SAMHSA
Substance Abuse and Mental Health Services Administration

SNP
Special Needs Plan

SSA
Social Security Administration

SSI
Supplemental Security Income

SSI/SSP
Supplemental Security Income/State Supplementary Payment

SW
Social Worker

RCFE
Residential Care Facilities for the Elderly

RN
Registered Nurse

RM
Ranking Member

The SCAN Foundation

Whole Person Care
ACKNOWLEDGEMENTS

The SCAN Foundation thanks our speakers and the many partners who make the 2017 Summit a success.

LOGISTICS
Government Action & Communication Institute (GACI)

FACILITY
Sacramento Convention Center

AUDIO/VISUAL
Sight & Sound Audio Visual, Inc.

CATERING
Classique Catering

PHOTOGRAPHY
Lang Lew Photography

CLOSED CAPTIONING
West Coast Captioning
About The SCAN Foundation

Our Vision
A society where older adults can access health and supportive services of their choosing to meet their needs.

Our Mission
To advance a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence.

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The SCAN Foundation

www.TheSCANFoundation.org
Top Responses from the 2016 LTSS Summit Mural

THINKING ABOUT CARE AND SUPPORT AS YOU GROW OLDER, WHAT ONE WORD DESCRIBES WHAT YOU WANT?