

WELCOME & TRANSFORMING CARE IN THE TIME OF COVID

SARITA MOHANTY,
CEO/PPS

WELCOME TO
OUR VIRTUAL
FORUM

WE'RE HERE
TO HEAR STORIES
OF REAL PEOPLE!

HEALTH
CARE

LONG
TERM
SERVICES
& SUPPORT

COVID-19
HAS CHALLENGED
US ALL - BUT
ESPECIALLY IN OUR
BIPOC, DISABLED
& SENIOR COMMUNITIES

RESILIENCE



BUT COVID
GAVE US THE
OPPORTUNITY TO
ADAPT OUR
HEALTH CARE &
LTSS CARE

GIVE PEOPLE CARE
WHERE THEY WANT
IT

@ HOME!

INVESTMENT IN
CARE & SERVICES



FED GOVT
IS PLANNING
MASSIVE
INVESTMENT

CALIFORNIA'S
MASTER
PLAN FOR
AGING



SYSTEMIC
ISSUES
INEQUITIES

THE TURNERS



ADDRESS
COVID ISOLATION
WITH
TECHNOLOGY!

LTSS STATE OF THE STATE Panel Discussion

DENNY CHAN JUSTICE IN AGING Moderator

WHAT'S THE STATE OF THE STATE FOR SENIORS, DISABLED, BIPOC? AND HOW CAN WE ADDRESS EQUITABLE SYSTEM CHANGE/ INTERSECTIONAL POC DISCRIMINATION?

MICHELLE, CA DHCS

- FOCUSED ON HEALTHCARE DISPARITIES
- DATA TRANSPARENCY
- CAL-AIM HOMELESS INVESTMENT
- TRANSFORM MEDICAL
- PPE VACCINATION SUPPORT

KIM McGOY, CA DEPT OF AGING

DATA DASHBOARDS

PEOPLE POWER!

EQUITY!

MAKE IT MORE HI-TOUCH!

WE'RE WORKING ON A BETTER, MORE EQUITABLE RFP PROCESS

THIS IS ABOUT ACCOUNTABILITY! OUTCOMES!

KIRAN, CREHN

- LATINO COMMUNITY WILL SOON BE THE LARGEST BLOCK
- WE MUST MAKE SURE OUR PROGRAMS/SVCS ADDRESS THIS
- ADDRESS STRUCTURAL RACISM!

ANDY, DRC

THE BEST OF TIMES

FED. GOVT. CALIFORNIA MASTER-PLAN FOR AGING & OTHER INVESTMENTS

COMMITMENT PRES BIDEN

THE WORST OF TIMES

LET'S DISRUPT THE PREDICABLE PATTERN OF WHO GETS HIT WORST

WE'RE TOO DIVIDED!

CLIMATE CHANGE & FIRES!

TOO COMFORT ABLE WITH INEQUALITY

LOCKING UP TOO MANY JAILS INSTITUTIONS

MICHELLE BAAS CA DEPT OF HEALTH CARE SVCS

PRIORITIES FOR CA DHCS?



WE'RE WORKING ON A BETTER, MORE EQUITABLE RFP PROCESS

AND HOW TO ADDRESS SYSTEMIC DISCRIMINATION?

WE HAVE TO TAILOR OUR SOLUTIONS

NO COOKIE-CUTTER SOLUTIONS

TO TACKLE THE SOCIAL DETERMINANTS OF HEALTH

USE MEDICAL AS THE "GLUE" FOR OTHER PROGRAMS

PARTNER!

LISTEN TO THE COMMUNITY!

KIRAN SANGH-SANGHIAN CA PAN-ETHNIC HEALTH NETWORK

WHAT LESSONS FROM COVID CAN WE TAKE ABOUT HOW WE ADDRESS THE AGE ISSUE? HOW CAN WE EMPOWER OLDER ADULTS?

A BIG LESSON FOR US WAS THE IMPORTANCE OF STORYTELLING

NARRATIVE CHANGE

COMMUNITY VOICE

WE MUST KEEP THE OLDER POP. FRONT & CENTER

EMPOWER FAMILIES BY ADDRESSING THE SYSTEM AROUND THEM

HELP COMMUNITIES TELL THEIR OWN STORIES



HEAR ME.

HELP ME FIND MY VOICE.

SO I CAN TELL MY STORY.

AND KEEP OLDER ADULT STORIES UPFRONT.

LTSS STATE OF THE STATE Panel Discussion

ANDY IMPARAO DISABILITY RIGHTS OF CALIFORNIA

WHAT LESSONS FROM COVID CAN WE TAKE ABOUT HOW WE ADDRESS THE AGE ISSUE? HOW CAN WE EMPOWER OLDER ADULTS?

ACCESSIBILITY IS CRITICAL

- DIFFERENT FORMATS
- SIMPLE DESIGNS
- PLAIN LANGUAGE ("STEP 1 STEP 2 STEP 3")

LARGE PRINT



WHY IS IT SO HARD TO DESIGN SOMETHING WITH FUNCTIONALITY THAT IS SIMPLE AND EASY FOR OLDER ADULTS AND THOSE WITH DISABILITIES?

WE'RE DESIGNING A CRITICAL PRODUCT BUT IGNORING A HUGE MARKET

MASTER PLAN FOR AGING STAKEHOLDER COMMITTEE

YOU LEARN A LOT BY HAVING A SEAT AT THE TABLE

THE DISABILITY COMMITTEE IS MORE LIMITED!



KIM MCCOY WADE CA DEPT OF AGING

COULD YOU LOOK INTO A CRYSTAL BALL AND TELL US WHAT YOU SEE AS THE MOST SIGNIFICANT PRIORITY FOR COMBATTING SYSTEMIC DISCRIMINATION MOVING FORWARD?

BUILDING ON ANDY'S COMMENT, LET'S EXPAND THE TABLE!

AND BRING IN MORE VOICES

THERE'S NOT ONE STORY OF AGING

YOUNG OLD OLD OLD
 LGBTQ SENIORS WOMEN PRIOR TO ROE V WADE

AGING IS ALSO ABOUT WORK VOLUNTEERING PURPOSE

LET'S WORK TO END WORKPLACE AGE DISCRIMINATION!

HOUSING! HOUSING! HOUSING!
 AFFORDABLE MULTI-FAMILY SICK-BED etc.

THE NO WRONG DOOR SYSTEM IS A BIG PRIORITY

A NAME THAT APPEALS TO ALL!

NURSING HOME SAFETY CONSUMERSHIP INSURANCE ETC.

ELDER & DISABILITY JUSTICE COORDINATING COUNCIL



15 DEPTS WORKING THIS ISSUE!

PROTECT SENIORS FROM SCAMMERS!

DENNY CHAN JUSTICE IN AGING Moderator

NAME 1 THING PEOPLE WATCHING TODAY CAN DO TO IMPROVE THE LIVES OF OLDER CALIFORNIANS AND COMBAT RACISM & DISCRIMINATION?

MICHELLE THE WAY WE TALK ABOUT EQUITY IS... THIS SHOULD BE IN EVERYONES INTEREST

KIM WHAT WHITE PEOPLE CAN DO IS TALK TO OTHER WHITES

FRIENDS FAMILY CO-WORKERS



IN BUDGET PLANNING - REMEMBER TO BAKE IN EQUITY!

IT'S DIFFICULT BUT IT GETS EASIER WITH PRACTICE/TIME

ANDY EMPLOYMENT FOR PEOPLE WITH DISABILITIES AND/OR OLDER ADULTS IS CRITICAL

MAKE SURE YOUR CANDIDATE POOL IS DIVERSE



CHALLENGE AGISM WHEN YOU SEE IT!

KIRAN EQUITY IS ABOUT SHIFTING POWER



LTSS STATE OF THE STATE

Q&A WITH THE AUDIENCE
 ASSEMBLYMAN, ADRIN NAZARIAN
 TRIBUTE TO DR. STEVEN WALLACE

DENNY CHAN JUSTICE IN AGING Moderator

ANDY IMPARATO

DISABILITY RIGHTS OF CALIFORNIA

KIRAN SANGH-SANGWAN

CA PAN-ETHNIC HEALTH NETWORK

MICHELLE PARKS CA PHCS

KIM MCCOY WADE CA DEPT OF AGING

HOW DO WE ENGAGE STAKEHOLDERS?

- UTILIZE TRADITIONAL MEANS
 - NEWSLETTERS
 - MEDIA
 - WORK GROUPS
 - CONSUMER COUNCILS
- LOOK FOR MORE OPPORTUNITIES FOR CONSUMER & FAMILY PARTICIPATION
- ADDRESS NON-TRADITIONAL GROUPS
- NON-TRADITIONAL MEANS - VIRTUAL
 - EX: OLD SCHOOL TELEPHONE TOWN HALLS
 - MULTIPLE LANGUAGES
- DEDICATE RESOURCES TO ENGAGEMENT
- OVERCOME THE FEAR OF PARTICIPATION
 - MULTIPLE ACCESS FORMATS
- PEOPLE ENGAGEMENT
 - *PARTNER! INVOLVE STAKEHOLDERS NOT JUST PERFORMATIVELY!
 - *COMMUNICATE

IT'S NOT JUST WHAT YOU DO - IT'S HOW YOU DO IT

HOW IS THE STATE ADDRESSING QUALITY OF CARE IN INSTITUTIONAL SETTINGS?

- USE THE MASTER PLAN FOR AGING AS A MODEL
- SKILLED NURSING FACILITY QUALITY ASSURANCE
 - NEW BILL ON NURSING FACILITIES
- MAKE SURE PEOPLE FEEL THEIR TIME ISN'T WASTED! NON-PERFORMATIVE!
- PAYING FOR BETTER QUALITY MAKE IT A DRIVER!
- CA DEPT OF AGING IS RECRUITING A NEW LONG TERM CARE OMBUDSMAN
- COMMUNITY CARE EXPANSION
 - ADDRESS IN IN-HOME CARE
- LONG TERM CARE COORDINATION COUNCIL
- INVOLVE DIVERSE INTERSECTIONAL STAKEHOLDERS
- DATA TRANSPARENCY FUNDING
 - CONSUMER FACING

ASSEMBLYMAN NAZARIAN



- COVID-19 SHOWED US THAT WE MUST INNOVATE MORE TO RISE TO THE CHALLENGE
- AND ADDRESS AGEISM, ABLEISM, DISCRIMINATION
- THE COST OF DOING NOTHING IS TOO GREAT
- SOCIETAL-SYSTEMIC ISSUES
- WE NEED ALTERNATIVES FOR PEOPLE WHO WISH TO REMAIN AT HOME
- *BUT, THERE'S HOPE
- *THE GOVERNOR HAS SIGNED BILLS TO ADDRESS COMMUNITY-BASED SVCS & OTHER ISSUES
- THIS IS ONLY THE BEGINNING!



WE REMEMBER DR. STEVEN WALLACE 1957-2021
 TIRELESS CHAMPION FOR HEALTH EQUITY, WORLD-RENOWNED RESEARCHER & MENTOR

