



Alameda County
Health Care Services Agency

Local Perspectives:

**Alameda County and the
Whole Person Care Pilot**

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Target Populations: Simple Concept

WPC = High Utilizers of Multiple Systems

- ED Utilizers
- Virulent addiction
- Homelessness
- Untreated mental illness
- Socially Isolated
- May **not** be high medical cost.....

- Hospital Utilizers
- Multiple chronic medical issues
- High medical costs

Health Homes = Multiple Complex Conditions

Our WPC plan.....

Goals:

- Routine electronic information sharing
- Standardized assessments
- Better communication among our silos
- We speak each other's language and routinely collaborate around care

Big \$ investments in:

- housing development
- Recruiting more landlords
- Supporting a B and C network
- Fixing to Stay
- Step down from SNF and IMD's



Challenge: Sustainability

Major effort to engage the MCO's

- Local initiative (Alliance)
- Anthem Blue Cross
- Behavioral Health
- *Medi-Cal Organized Drug Delivery System* (coming)

- MCOs will administer the care management bundle
- Some oversight responsibilities
- Aspiring CB-CME's will be WPC sites
- Hoping to deliver HH-like services to the WPC population.....

Advice for LTSS:

Build on WPC partnerships

Ask to be at the table early