



NATIONAL
QUALITY FORUM

New Quality Measurement Approaches: NQF Case Studies

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Agenda

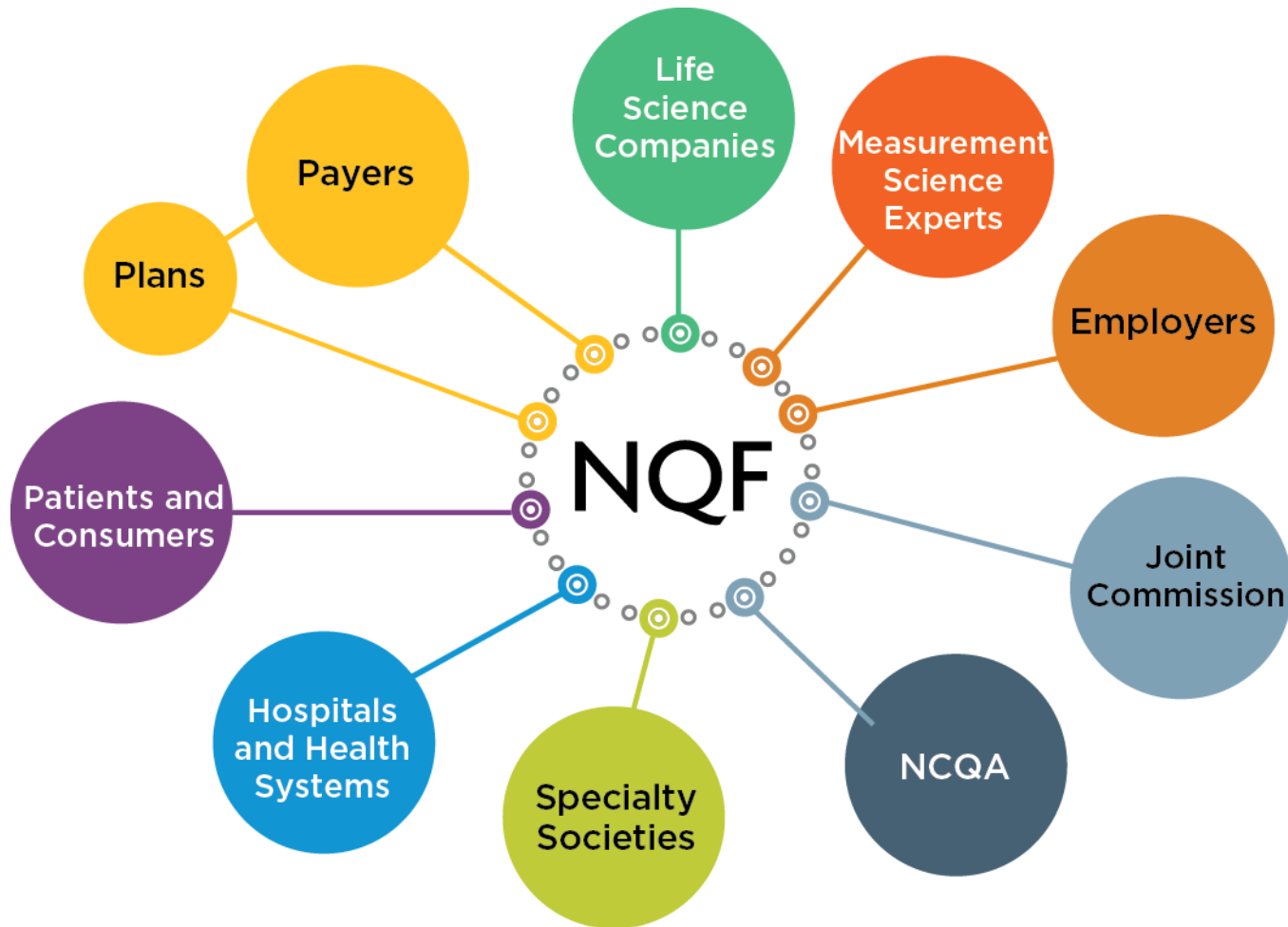
- Overview of NQF
- Case Studies Project: Objectives and Lessons Learned
- Next Steps and the NQF Measure Incubator

Overview of NQF

What is the National Quality Forum (NQF)?

NQF is an independent, nonprofit, membership organization that brings together all stakeholders working to improve health and healthcare through **quality measurement.**

NQF World



How Does NQF Improve Quality?

- Reviews, prioritizes, and endorses measures
- Recommends measures for federal programs
- Serves as a trusted advisor to the U.S. government on federal policy development
- Identifies what works and what doesn't in measurement
- **Identifies measure gaps**
- **Accelerates measure development**

NQF Case Studies Project

Case Studies Project: Objectives

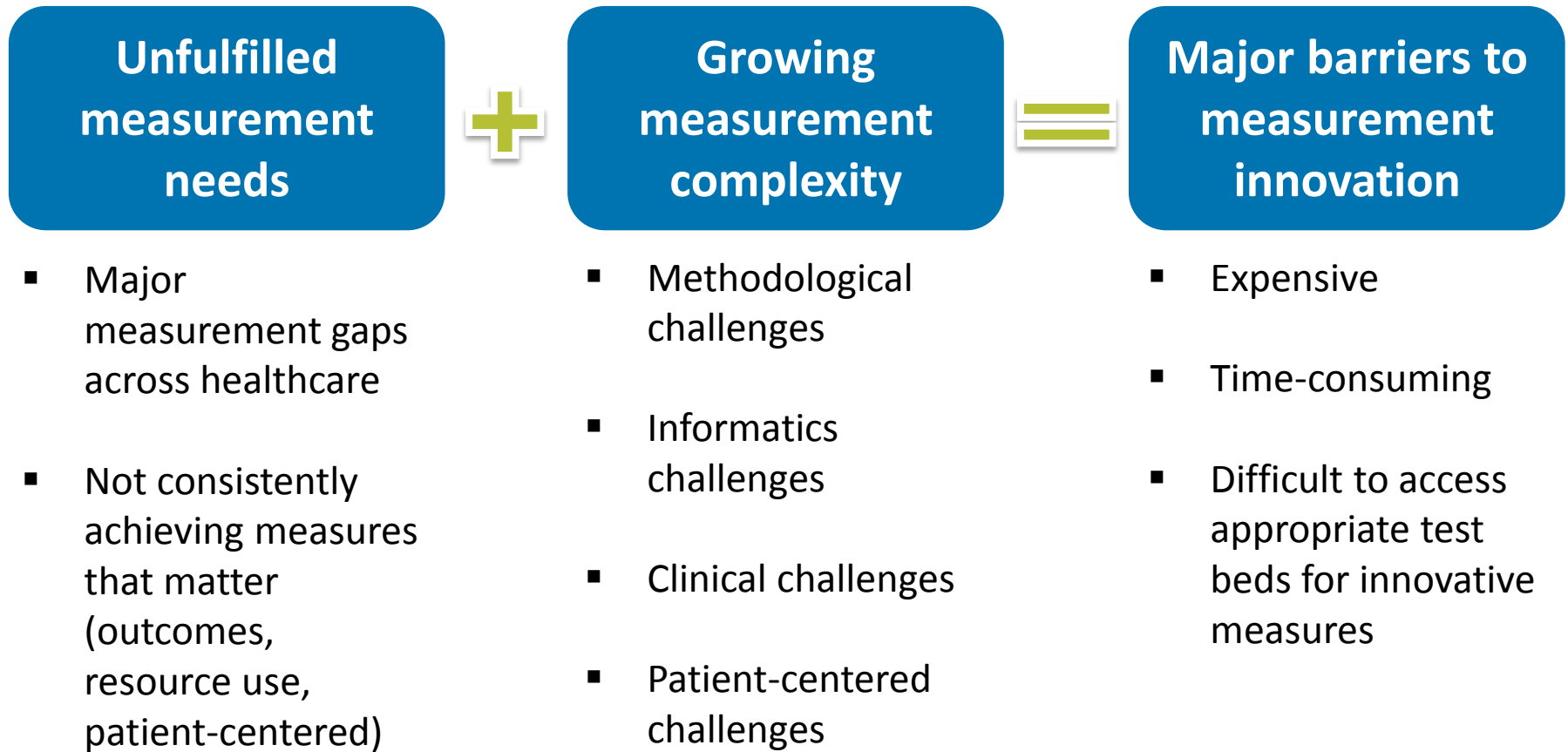
- Identify promising measurement areas for further examination, drawing from at least one of the essential attributes
- Identify exemplar communities who are using data and/or measures to improve services and supports
- Outline lessons learned

Case Studies Project: Lessons Learned

- Previous NQF Work
 - **Home and Community-Based Services (consumer voice)**
- Key Informants
 - **Pressing need for measure development in this area**
- Overall themes:
 - **Many communities are using data in innovative ways**
 - **Data-sharing capabilities vary**
 - **Community collaboration is essential**
 - **Medically-oriented outcomes dominate**
 - ****Great opportunities for growth in measure development**

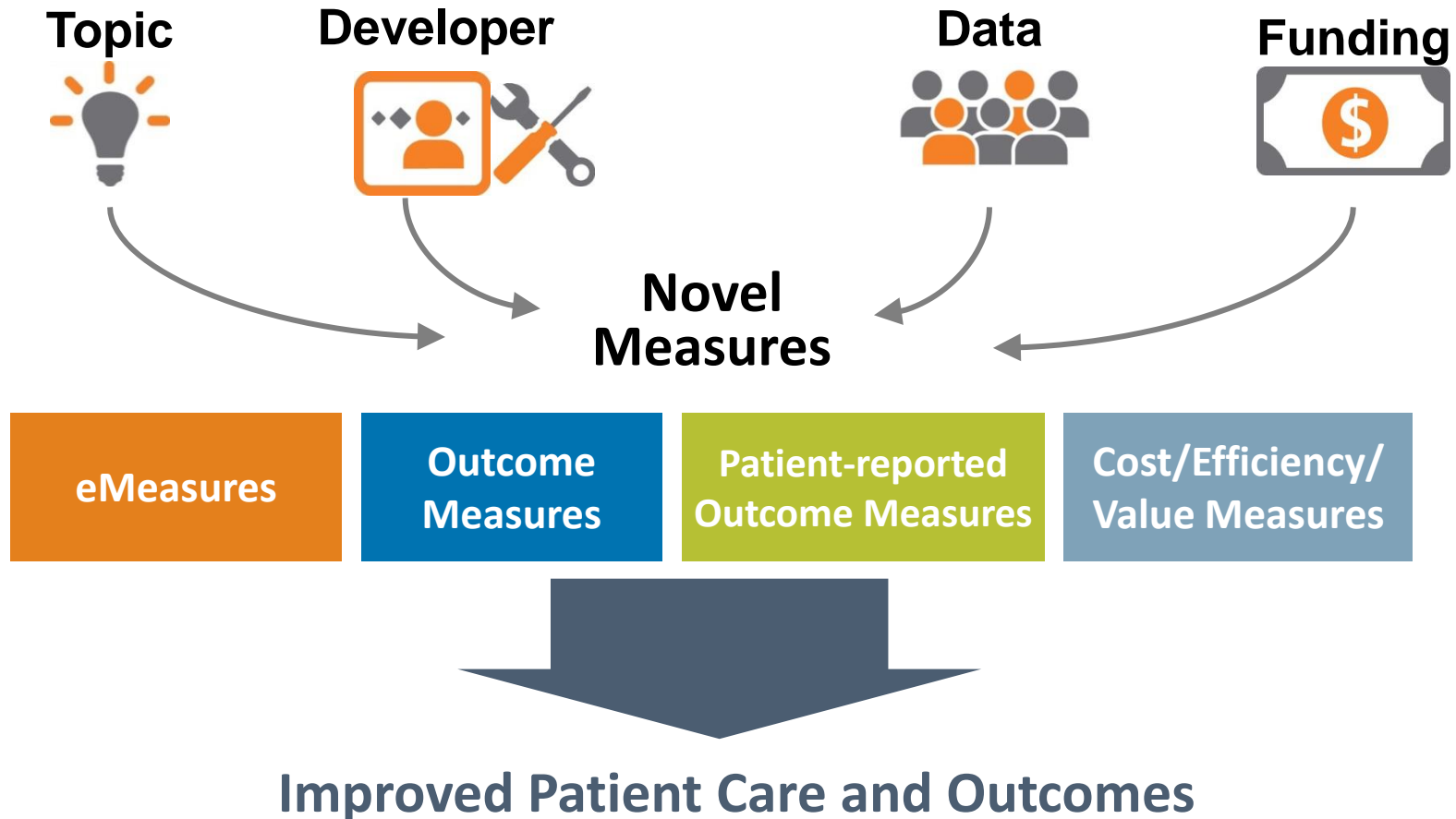
NQF Measure Incubator

Why a Measure Incubator?



NQF Measure Incubator:

Getting to quality measures that matter

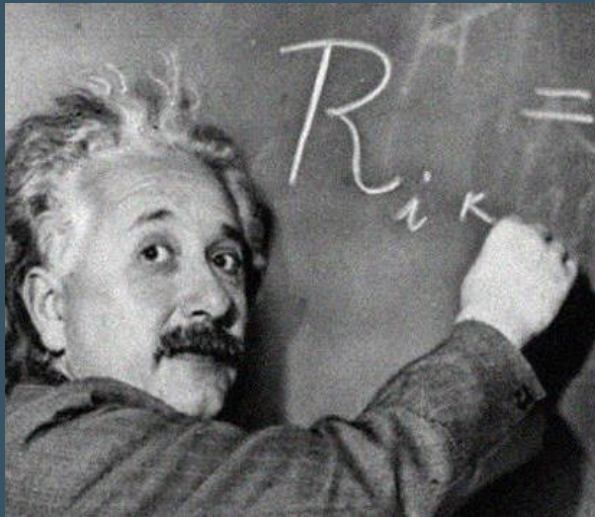


The Quality Imperative

Not everything that counts can be counted,
and not everything that can be counted counts

~ALBERT EINSTEIN (?)

(WILLIAM BRUCE CAMERON)



But.....

You can't improve what you
don't measure

~ W. EDWARDS DEMING

Thank You

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