



Bringing Person-Centered Care to Life

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#PersonCenteredCare*

Questions?!

Write down your questions as we go along
and they'll be collected.

Thank you for writing clearly

Background:

National Demographics

State Demographics

Project Purpose

To develop a clinical case (rooted in research) for person-centered care for older adults with chronic illness and functional impairment

“Person-centered care” means that individuals’ values and preferences are elicited and, once expressed, guide all aspects of their health care, supporting their realistic health and life goals.

Person-centered care is achieved through a dynamic relationship among individuals, others who are important to them, and all relevant providers. This collaboration informs decision-making to the extent desired by the individual.

Summary of Essential Elements

- Care plan
 - Individualized, goal-oriented, based on the person's preferences, ongoing review
- Interprofessional team
 - Primary/lead point of contact, continual info sharing, active coordination, integrated communication
- Performance measurement

Summary

- ✓ Changing the way health care providers think about the practice of medicine.
- ✓ Creating higher expectations and delivering on them.
- ✓ Improving the lives of older adults with chronic health conditions and functional impairment.

Challenge

- How can person-centered care be incorporated into your practice?
 - New Kids on the Block: Whole person care and health homes
 - Fostering Care Coordinators in your Integrated Model
- What benefit(s) might person-centered care bring to your organization and those you serve?
 - New Quality Measure Approaches in PCC
 - Getting Person-Centered to Get Results

Acknowledgments



American Geriatrics Society

- Nancy Lundebjerg
- Carol Goodwin
- Anna Mikhailovich



USC Davis School of Gerontology

- Kate Wilber, PhD



Keck School of Medicine of USC

- Alexis Coulourides Kogan, PhD

Expert Panel Members

Community-Based Health Care and Social Service Exemplar Programs

Keck School of Medicine of **USC** *This study was supported by The SCAN Foundation*
Grant#: 004446-00001